

Sunday, September 15, 2024		
2:00 pm		Conference Registration Opens
6:00 pm		Conference Registration Closes
Monday, September 16, 2024		
12:00 pm		Conference Registration Opens
6:00 pm		Conference Registration Closes
7:00 pm		Welcome Reception Begins/Registration Re-Opens at Welcome Reception
8:30 pm		Conference Registration Closes
10:00 pm		Welcome Reception Ends

Conference Day 1 Tuesday, September 17, 2024		
Main Conference Day 1 – See Page 2		

Conference Day 2 Wednesday, September 18, 2024		
Main Conference Day 2 – See Page 3		

Conference Day 3 Thursday, September 19, 2024		
Main Conference Day 3 – See Page 4		

Conference Day 1

Tuesday, September 17, 2024												
7:00 am	Breakfast & Registration/Delegate Services Desk Open											
8:30 am	Opening Ceremonies & Welcome by Master of Ceremonies and Dignitaries											
9:00 am	The Purpose Behind Versaterm’s Ecosystem for Public Safety Warren Loomis, President & CEO, Versaterm											
9:30 am	Health & Wellness Presentation											
10:30 am	Break & Move to Session Rooms											
11:00 am	1A.01 Latest Innovations: Unveiling New Features and Enhancements in vCAD	1A.02 US RMS & MRE Feature Fiesta: Review of Recently Released Features	1A.03 Latest Innovations: Unveiling New Features and Enhancements in CDN RMS	1A.04 Community Engagement Portfolio Overview	1A.05 A New Look, A New User Interface with MDT Designer (Hands On)	1A.06 IAPro: Enhancing Personnel Safety By Deploying Better Accountability Technology	1A.07 CaseWorX for Schools: Identify and Manage Threats Before the Incident	1A.08 Mindbase Introduction: How to enable an effective peer support program	1A.09 From Piles to Files: Embracing the Paperless Lab	1A.10 Visual Labs BWC, ICV and DEMS: New Product Features, Roadmap and Feedback	1A.11 Komute!: SIT911 Features, Functions and Configuration (Part 1)	1A.12
12:00 pm	Lunch											
1:30 pm	1B.01 Navigating the Product Journey: The CAD Roadmap	1B.02 Navigating the Product Journey: The US RMS Roadmap	1B.03 Navigating the Product Journey: The CDN RMS Roadmap	1B.04 Crack the Code: Troubleshooting Mobile Communication for MDT and vMobile	1B.05	1B.06 EI Pro: Improve Your Performance and Culture With Proactive Early Identification and EIS	1B.07 Building Cultural Health	1B.08 LIMS v5 Unleashed: Your Questions Answered & Crystal Reports Challenges Workshop [BYOD]	1B.09 Dive Deep into LIMS v3.8: Your Platform, Your Questions & Crystal Reports Challenges Workshop [BYOD]	1B.10 Community Engagement Using Versaterm CallTriage for Non-Emergency Requests	1B.11 From Clutter to Clarity: The Benefits of Digitizing Your Records	1B.12 Komute! Call Handling and Call Logging: New Product Features, Roadmap and Feedback
2:30 pm	Break											
3:00 pm	1C.01 Key CAD Functionalities for Fire and EMS	1C.02 RMS API: The Next Generation of Interfaces	1C.03 Retro Reboot: Back to Basics of CDN RMS Workflow	1C.04 The Power of Re-training	1C.05 Config-o-Rama : Discovering Advanced CAD Configurations [Hands-On]	1C.06 The Neurobiology of Emotion: The Science Behind Mental Health and Wellness for Public Safety Professionals	1C.07 Staying Engaged with SPIDR Tech: New Product Features, Roadmap and Feedback	1C.08 What's Next for CaseWorX for Courts? The Latest Updates and Training	1C.09 Admin Superheroes: Unlocking the Power of Effective LIMS Management	1C.10 What's Next for IAPro? New Product Features, Roadmap and Feedback	1C.11 Building a Successful Wellness Program	1C.12 Street Smart: Solutions for Patrol Officers and Supervisors. Bulletins, Shift Briefings, Activity Reports and Collaboration
4:00 pm	Free Time											
5:30 pm	Vendor Showcase											
8:30 pm	Evening Social Begins											
11:00 pm	Evening Social Ends											
	Legend											
Version: 20240912	Records Management	Dispatch	Field Response & Reporting	Mobile	Call Handling	Investigation & Analysis	Forensic Science	Courts & Justice	Community Engagement	General Interest	Health & Wellness	Open

Conference Day 2

Wednesday, September 18, 2024												
7:00 am	Breakfast & Registration/Delegate Services Desk Open											
8:30 am	Daily Announcements by Master of Ceremonies											
8:35 am	Platinum Sponsor: ESRI											
8:45 am	2024 Innovation Award Introductions											
	Award #3: Implementing Case Management in Accountability Court, Council of Accountability Court Judges											
	Award #2: Member Wellness – An Organizational Priority, Ottawa Police Service											
	Award #1: Using CallTriage – an Indispensable Tool for PSAPS, Portland BOEC											
9:50 am	Policing Niagara’s Waterways: Rescues and Recoveries											
10:30 am	Break & Move to Session Rooms											
11:00 am	2A.01 Unveiling the Next Twists and Turns: What's Next for CCJS?	2A.02 Incorporating NIBRS into Operational Policing	2A.03 eJust CMS Court Disclosure - Overview of the Latest Changes and What is On the Horizon with CEI and SCOPE	2A.04 Succeed Brilliantly: Protect Your Versa term Investment	2A.05 Config-o-Rama : Discovering Advanced CAD Configurations [Hands-On] (Repeat Session)	2A.06 Leveraging SPIDR Tech Surveys	2A.07 What's Next for Adashi/Fire? New Product Features, Roadmap and Feedback	2A.08 Building Cultural Health	2A.09 Success Stories: Transformative Solutions in Forensic Labs	2A.10 Blue Team for Field Investigations: User and Administrator Training (Repeat Session)	2A.11 Visual Labs BWC, ICV and DEMS: New Product Features, Roadmap and Feedback (Repeat Session)	2A.12
12:00 pm	Lunch											
1:30 pm	2B.01 Unveiling the Next Twists and Turns: What's Next for CCJS?	2B.02 The Inside Scoop on vCAD Tips and Tricks	2B.03 How to Present Your SPIDR Tech Data to Your Community: A Partner Success Team Story	2B.04 Skyward Roundtable: Navigating the Cloud Migration Journey	2B.05 A New Look, A New User Interface with MDT Designer [Hands-On] (Repeat Session)	2B.06 State of NG9-1-1 in Canada	2B.7 The Neurobiology of Emotion: The Science Behind Mental Health and Wellness for Public Safety Professionals (Repeat Session)	2B.8 Browse Master: Crafting Browse Reports with Finesse! [BYOD]	2B.9 Tech Troubles Be Gone: Mastering Server Configs and SQL Solutions	2B.10 Succeed Brilliantly: Protect Your Versa term Investment	2B.11 Mindbase Introduction: How to enable an effective peer support program	2B.12
2:30 pm	Break											
3:00 pm	2C.01 Fire/EMS Roundtable	2C.02 What's Next for CaseWorX for Courts? The Latest Updates and Training	2C.03 Visual Labs BWC, ICV, and DEMS: Features, Functions, and Configuration	2C.04 CDN vRMS - eJust CMS Court Disclosure Round Table – Planned Changes and Feature Request Discussions	2C.05 Config-o-Rama : Where Advanced MRE Configurations Take Center Stage! [Hands-On]	2C.06 BlueTeam: Streamlining Your Use-of-Force Data Entry	2C.07 Enhanced Auditing for a More Resilient Organization	2C.08 The Inside Scoop on US RMS Tips and Tricks [BYOD]	2C.09 Support Smarter, Not Harder: Best Practices for Working with Application Specialists	2C.10 Staying Engaged with SPIDR Tech: New Product Features, Roadmap and Feedback (Repeat Session)	2C.11 From Clutter to Clarity: The Benefits of Digitizing Your Records (Repeat Session)	2C.12
4:00 pm	Free Time											
8:30 pm	Evening Social Begins											
11:00 pm	Evening Social Ends											
	Legend											
	Records Management	Dispatch	Field Response & Reporting	Mobile	Call Handling	Investigation & Analysis	Forensic Science	Courts & Justice	Community Engagement	General Interest	Health & Wellness	Open

Conference Day 3

Thursday, September 19, 2024												
7:00 am	Breakfast & Registration/Delegate Services Desk Open											
8:30 am	Daily Announcements by Master of Ceremonies											
8:35 am	Platinum Sponsor											
8:45 am	Panel Discussion: Change Management											
9:15 am	Move to Session Rooms											
9:30 am	3A.01 On the Road Again: GIS for CAD Administrators (Part 1)	3A.02 US RMS Feedback Session	3A.03 CDN RMS Feedback Session	3A.04 MDT Feedback Session	3A.05 Data Dreams: Crafting Killer Dashboards with Business Intelligence Tools	3A.06 What's Next for Adashi/Fire? New Product Features, Roadmap and Feedback (Repeat Session)	3A.07 Komute! Call Handling and Call Logging: New Product Features, Roadmap and Feedback	3A.08 Community Engagement Portfolio Overview (Repeat Session)	3A.09 Cloud vs. Ground: Navigating Your LIMS Hosting Horizon	3A.10 Mindbase Introduction: How to enable an effective peer support program	3A.11 Street Smart: Solutions for Patrol Officers and Supervisors. Bulletins, Shift Briefings, Activity Reports and Collaboration	3A.12 BlueTeam: Streamlining Your Use-of-Force Data Entry (Repeat Session)
10:30 am	Break											
11:00 am	3B.01 On the Road Again: CAD for GIS Professionals (Part 2)	3B.02 Community Engagement Online Non-Emergency Reporting	3B.03 What's in a name? Managing the Master Name Index	3B.04 Navigating the Product Journey: Review of MDT 8.0 Features and MDT Roadmap	3B.05	3B.06 Pocket Power: Get the Most from Your vMobile	3B.07 Komute!: SIT911 Features, Functions and Configuration (Part 1)	3B.08 Browse Master: Crafting Browse Reports with Finesse! [BYOD] (Repeat Session)	3B.09 You Have the Floor: BYOT (Part 1)	3B.10 Building a Successful Wellness Program (Repeat Session)	3B.11 From Clutter to Clarity: The Benefits of Digitizing Your Records (Repeat Session)	3B.12
12:00 pm	Lunch											
1:30 pm	3C.01 CAD Feedback Session	3C.02 Found in 60 Seconds: Unravelling the Information Puzzle of Stolen Vehicle Recovery	3C.03 Visual Labs BWC, ICV, and DEMS: Features, Functions, and Configuration (Repeat Session)	3C.04 Your Feedback Matters: Komute!: SIT911 Features, Functions and Configuration (Part 2)	3C.05 Config-o-Rama: Where Advanced MRE Configurations Take Center Stage! [Hands-On] (Repeat Session)	3C.06 Community Engagement Using VersaTerm CallTriage for Non-Emergency Requests (Repeat Session)	3C.07 IAPro: Enhancing Personnel Safety By Deploying Better Accountability Technology (Repeat Session)	3C.08 Browse Master: Crafting Browse Reports with Finesse! [BYOD] (Repeat Session)	3C.09 You Have the Floor: BYOT (Part 2)	3C.10 Leveraging SPIDR Tech Surveys (Repeat Session)	3C.11 What's Next for Adashi/Fire? New Product Features, Roadmap and Feedback (Repeat Session)	3C.12
2:30 pm	Break											
3:00 pm	Closing Ceremonies											
4:00 pm	Free Time											
5:45 pm	Client Appreciation Night											
	Legend											
Version: 20240912	Records Management	Dispatch	Field Response & Reporting	Mobile	Call Handling	Investigation & Analysis	Forensic Science	Courts & Justice	Community Engagement	General Interest	Health & Wellness	Open