

Detailed Agenda

Sunday, September 15, 2024

02:00 PM-06:00 PM	Conference Registration Open
Location:	3 rd Floor Foyer

Monday, September 16, 2024

12:00 PM-06:00 PM	Conference Registration Open
Location:	3 rd Floor Foyer

07:00 PM-08:30 PM	Conference Registration Re-Opens at Welcome Reception
Location:	7th Floor Pool Deck

07:00 PM-10:00 PM	Welcome Reception
Location:	7th Floor Pool Deck
Description:	Join us for networking at our Welcome Reception evening social. Dress code: Business casual

Tuesday, September 17, 2024

07:00 AM-04:30 PM	Registration/Delegate Services Desk Open
Location:	3 rd Floor Foyer

07:00 AM-08:30 AM	Breakfast
Location:	Great Room B-C

08:30 AM-09:00 AM	Opening Ceremonies & Welcome by Master of Ceremonies and Dignitaries
Location:	Great Room B-C

09:00 AM-09:30 AM	The Purpose Behind Versaterm's Ecosystem for Public Safety
Location:	Great Room B-C

09:30 AM-10:30 AM	Health & Wellness Presentation
Location:	Great Room B-C

10:30 AM-11:00 AM	AM Break & Move to Session Rooms
Location:	5 th Floor Foyer

11:00 AM-12:00 PM	Latest Innovations: Unveiling New Features and Enhancements in vCAD	1A.01
Speaker(s):	Versaterm	
Location:	Strategy 1	
Description:	In this session, Versaterm will showcase the latest enhancements in CAD 7.6 and introduce the new user interface in CAD 8. Join us to explore these updates and see how they can improve your operational efficiency.	
Audience Focus: All Agencies	Category: Information Session	Stream: Dispatch

11:00 AM-12:00 PM	US RMS & MRE Feature Fiesta: Review of Recently Released Features	1A.02
Speaker(s):	Versaterm	
Location:	Strategy 2	
Description:	Join us as Versaterm highlights the latest features and enhancements in US RMS and MRE. Discover how these updates can streamline your operations.	
Audience Focus: US Agencies	Category: Information Session	Stream: Records Management

11:00 AM-12:00 PM	Latest Innovations: Unveiling New Features and Enhancements in CDN RMS	1A.03
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	Explore the latest advancements in CDN RMS during this informative session. We will cover updates from the past year, including the RMS-DEMS Integration and the new Ontario Bail Tracking Interface.	
Audience Focus: Canadian Agencies	Category: Information Session	Stream: Records Management

11:00 AM-12:00 PM Community Engagement Portfolio Overview 1A.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	Overview of the entire Versaterm Community Engagement Portfolio. We will feature products that can transform the way your agency engages and communicates with the communities you serve, as well as enhance your operations.	
Audience Focus: All Agencies	Category: Information Session	Stream: Community Engagement

11:00 AM-12:00 PM A New Look, A New User Interface with MDT Designer 1A.05		
Speaker(s):	Versaterm	
Location:	Strategy 5	
Description:	During this session, participants will delve into advanced functionalities of MDT Designer. Learn how to optimize your operations through the use of post-action settings, keyword formatting in the MDT and VMC, and management and updating of System Source Details.	
Audience Focus: All Agencies	Category: Hands-On Training	Stream: Mobile

11:00 AM-12:00 PM IAPro: Enhancing Personnel Safety By Deploying Better Accountability Technology 1A.06		
Speaker(s):	Versaterm	
Location:	Fallsvievw A	
Description:	This informational session will review IAPro's use as a Health and Wellness case management solution. There will be a use case example based on an agency's successful program using EIPro to identify people in need.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

11:00 AM-12:00 PM CaseWorX for Schools: Identify and Manage Threats Before the Incident 1A.07		
Speaker(s):	Versaterm	
Location:	Fallsvievw B	
Description:	Learn how to enhance your school safety program by streamlining data collection and assessment for early threat identification and student well-being. Discover how our CaseWorX's case management system, combined with an integrated federated search portal, can pull critical information from various external data sources, supporting your team's processes and ensuring a safer school environment.	
Audience Focus: All Agencies	Category: Information Session	Stream: Courts & Justice

11:00 AM-12:00 PM Mindbase Introduction: How to enable an effective peer support program 1A.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsview A	
Description:	In today's environment, providing a way for first responders to reset in difficult moments and take steady, incremental steps toward positive change isn't just a want - it's a necessity. With Versaterm Mindbase, first responders are equipped with personalized learning content and mental health and fitness tracking through a single always-on application that is purpose-built in every way. Learn more about the newest member of the Versaterm family.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

11:00 AM-12:00 PM From Piles to Files: Embracing the Paperless Lab 1A.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsview B	
Description:	Making your processes more efficient by moving workflows into LIMS-plus, generating less documents external to the system. Discussions of the benefits of a less paper lab, how to start the process and the tools available within our applications to help you achieve your goal.	
Audience Focus: All Agencies	Category: Information Session	Stream: Forensic Science

11:00 AM-12:00 PM Visual Labs BWC, ICV and DEMS: New Product Features, Roadmap and Feedback 1A.10		
Speaker(s):	Versaterm	
Location:	Fallsview C	
Description:	We took a completely different approach to body worn cameras compared to the many other "camera-only" products on the market today. This session covers where the solution is going next by looking at upcoming features and the roadmap. You'll have the opportunity to provide your feedback as well.	
Audience Focus: All Agencies	Category: Information Session	Stream: Field Response & Reporting

11:00 AM-12:00 PM Komutel: SIT911 Features, Functions and Configuration (Part 1) 1A.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	Join us for Part 1 of our session on Komutel's SIT911 system. This session will cover the key features, functions, and configuration options that enhance emergency call handling and response. Gain practical insights and learn how to optimize your use of SIT911 for improved operational efficiency.	
Audience Focus: Canadian Agencies	Category: Classroom Training	Stream: Call Handling

12:00 PM-01:30 PM Lunch Break	
Location:	Great Room B-C

01:30 PM-02:30 PM Navigating the Product Journey: The CAD Roadmap 1B.01		
Speaker(s):	Versaterm	
Location:	Strategy 1	
Description:	This workshop is an opportunity for the Versaterm product team to share the product feature roadmap for CAD.	
Audience Focus: All Agencies	Category: Information Session	Stream: Dispatch

01:30 PM-02:30 PM Navigating the Product Journey: The US RMS Roadmap 1B.02		
Speaker(s):	Versaterm	
Location:	Strategy 2	
Description:	This session will discuss upcoming changes to the US RMS with a round table discussion on upcoming features.	
Audience Focus: US Agencies	Category: Information Session	Stream: Records Management

01:30 PM-02:30 PM Navigating the Product Journey: The CDN RMS Roadmap 1B.03		
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	This workshop is an opportunity for the Versaterm product team to share the product feature roadmap for CDN RMS.	
Audience Focus: Canadian Agencies	Category: Information Session	Stream: Records Management

01:30 PM-02:30 PM Crack the Code: Troubleshooting Mobile Communication for MDT and vMobile 1B.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	In this session, we will explore MDT and vMobile, focusing on key areas for troubleshooting communication disruptions. Learn effective strategies to identify and resolve connectivity issues, ensuring smooth operations.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Mobile

01:30 PM-02:30 PM EI Pro: Improve Your Performance and Culture With Proactive Early Identification and EIS 1B.06		
Speaker(s):	Versaterm	
Location:	Fallsvieview A	
Description:	The session's focus will be on developing Early Identification Systems (EIS) to proactively address potential issues. Learn to implement and use these systems effectively to improve accountability, performance and overall organizational health.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Investigations & Analysis

01:30 PM-02:30 PM Building Cultural Health 1B.07		
Speaker(s):	Versaterm	
Location:	Fallsvieview B	
Description:	This session will look at designing a blueprint to emotional health for first responders who pay a heavy toll for their years of service to our communities. The cost is often paid at the expense of their peace, health, families and sometimes their lives.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Health & Wellness

01:30 PM-02:30 PM LIMS v5 Unleashed: Your Questions Answered & Crystal Reports Challenges Workshop 1B.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsvieview A	
Description:	Open Q&A and demonstrations for LIMS-plus v5 including a group workshop to tackle Crystal Reports questions and challenges that you might have. Bring your own Device.	
Audience Focus: LIMS v.5 Specific	Category: BYOD Training	Stream: Forensic Science

01:30 PM-02:30 PM Dive Deep into LIMS v3.8: Your Platform, Your Questions & Crystal Reports Challenges Workshop 1B.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsview B	
Description:	Open Q&A and demonstrations for LIMS-plus v3.8 including a group workshop to tackle Crystal Reports questions and challenges that you might have. Bring your own Device.	
Audience Focus: LIMS v.3 Specific	Category: BYOD Training	Stream: Forensic Science

01:30 PM-02:30 PM Community Engagement Using Versaterm CallTriage for Non-Emergency Requests 1B.10		
Speaker(s):	Versaterm	
Location:	Fallsview C	
Description:	In this session we will demonstrate Versaterm CallTriage solution, highlighting client use cases and the available features; This solution can greatly reduce the number of Non-Emergency Calls the ECC has to actually answer. We will also review a typical project implementation and what that entails and looks like.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement

01:30 PM-02:30 PM From Clutter to Clarity: The Benefits of Digitizing Your Records 1B.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	Converting your hardcopy records to a digital format presents an opportunity for managing files more efficiently. If you are considering a project, careful planning is a must to ensure its success. Implementing best practices helps the digitization process efficiency and accuracy. Join us to learn why professional document conversion services are important for public safety organizations.	
Audience Focus: All Agencies	Category: Information Session	Stream: General Interest

01:30 PM-02:30 PM Komutel Call Handling and Call Logging: New Product Features, Roadmap and Feedback 1B.12		
Speaker(s):	Versaterm	
Location:	Canadian Room B [Crowne Plaza]	
Description:	This in-depth session on Komutel Call Handling and Call Logging will discuss the latest Canadian product features designed to enhance your call management experience. Explore the future roadmap and share your feedback with our development team. Our experts will provide valuable insights to help you optimize call handling and logging operations.	
Audience Focus: Canadian Agencies	Category: Classroom Training	Stream: Call Handling

02:30 PM-03:00 PM PM Break	
Location:	5 th Floor Foyer

03:00 PM-04:00 PM Key CAD Functionalities for Fire and EMS 1C.01		
Speaker(s):	Versaterm	
Location:	Strategy 1	
Description:	In this Fire and EMS focused session, Versaterm will demonstrate key CAD functionalities tailored for fire and EMS services. Highlights include displaying estimated times of arrival (ETAs) on the status monitor and automatically updating a unit's status to 'At Hospital' as they approach a hospital location. Join us to explore these features and much more.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Dispatch

03:00 PM-04:00 PM RMS API: The Next Generation of Interfaces 1C.02		
Speaker(s):	Versaterm	
Location:	Strategy 2	
Description:	This session will provide a technical showcase of the new RMS API, a powerful tool designed to allow agencies to query RMS data for integration into their projects and applications. We will cover essential topics including authentication methods, constructing REST queries, and effective data filtering techniques. Join us to learn how you can leverage this API to enhance your data accessibility and application functionality.	
Audience Focus: US Agencies	Category: Classroom Training	Stream: Records Management

03:00 PM-04:00 PM Retro Reboot: Back to Basics of CDN RMS Workflow		1C.03
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	Many agencies have undergone several workflow evolutions since their initial onboarding, and many of the decision-makers involved in these processes have since moved on. As a result, current workflow procedures have become poorly understood with complex and convoluted rules, leading to inefficiencies like backed-up and unmonitored handle queues. This session will demonstrate and discuss the benefits of the two main methods of workflow management. Join us to explore how you can simplify and better understand your agency's workflow procedures.	
Audience Focus: Canadian Agencies	Category: Classroom Training	Stream: Records Management

03:00 PM-04:00 PM The Power of Re-training		1C.04
Speaker(s):	Sgt. Jensen Duce, Mesa PD	
Location:	Strategy 7	
Description:	Has it been a while since your initial implementation, leading to a need for re-training among users? This informative session will showcase how Mesa PD instituted a comprehensive re-training program. Learn about the motivations behind the initiative, the preparations involved, and the rollout process. Sgt. Jensen Duce from Mesa PD will lead the presentation, sharing valuable insights and practical tips.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: General Interest

03:00 PM-04:00 PM Config-o-Rama: Discovering Advanced CAD Configurations		1C.05
Speaker(s):	Versaterm	
Location:	Strategy 5	
Description:	Join us for a deep dive into advanced CAD configurations in this interactive session. We will explore features such as hyperlinks in itineraries, custom fields, triage protocols, custom paging formats, macros and more. Discover how to enhance your CAD system's functionality and efficiency with these powerful tools.	
Audience Focus: All Agencies	Category: Hands-On Training	Stream: Dispatch

03:00 PM-04:00 PM The Neurobiology of Emotion: The Science Behind Mental Health and Wellness for Public Safety Professionals 1C.06		
Speaker(s):	Versaterm	
Location:	Fallsview A	
Description:	Join us to learn about the neurobiology of emotion construction. In this class, the instructor will explain how emotions are made and discuss the latest research on emotion labor in public safety and wellness in everyday life.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Health & Wellness

03:00 PM-04:00 PM Staying Engaged with SPIDR Tech: New Product Features, Roadmap and Feedback 1C.07		
Speaker(s):	Versaterm	
Location:	Fallsview B	
Description:	Harness the power of your SPIDR Tech solution by learning how to configure it to meet the specific needs of your agency. This informational session will review all of the available functions (patrol, investigation, insights, etc.) for law enforcement and prosecutors. Topics will include improving your communications with the public, providing key investigation updates, and gathering and analyzing insights for continuous improvement and better morale. Bring your questions and become an expert in automated community engagement.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement

03:00 PM-04:00 PM What's Next for CaseWorX for Courts? The Latest Updates and Training 1C.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsview A	
Description:	The newest features and improvements in CaseWorX specifically designed for court systems. Gain practical training on how to leverage these updates to streamline case management and enhance judicial efficiency.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Courts & Justice

03:00 PM-04:00 PM Admin Superheroes: Unlocking the Power of Effective LIMS Management 1C.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsview B	
Description:	This is a discussion about the job of an administrator of the JusticeTrax product line. What makes a good admin? What should their job entail? What skill sets should a person have or acquire? Learn about what makes a good admin from JusticeTrax staff and fellow participants.	
Audience Focus: All Agencies	Category: Information Session	Stream: Forensic Science

03:00 PM-04:00 PM What's Next for IAPro? New Product Features, Roadmap and Feedback 1C.10		
Speaker(s):	Versaterm	
Location:	Fallsview C	
Description:	An in-depth look at the latest IAPro features designed to enhance accountability and performance. Explore the product roadmap and share your feedback to help shape future developments and improvements.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Investigations & Analysis

03:00 PM-04:00 PM Building a Successful Wellness Program 1C.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	Sgt. Avery will talk through his experience as he was tasked with building out a wellness & peer support program for a state-wide and geographically large agency. Strategies he had to use to overcome the challenges presented with such a task and where they have found success. Sgt. Jesse Avery has served with the Idaho State Police since 2004. He spent time in patrol, commercial vehicle safety and as the hazardous materials team lead. After experiencing his own struggles with trauma and mental health, Sgt. Avery fought for changes and new programs to help his fellow employees. He is the first full time wellness program manager at the Idaho State Police and works to bring new resources and programs to their employees, both commissioned and professional.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

03:00 PM-04:00 PM Street Smart: Solutions for Patrol Officers and Supervisors. Bulletins, Shift Briefings, Activity Reports and Collaboration 1C.12		
Speaker(s):	Versaterm	
Location:	Canadian Room B [Crowne Plaza]	
Description:	This informational session covers Street Smart's essential tools like bulletins, shift briefings, activity reports and collaborative techniques to enhance daily operations. Learn to implement these functions effectively, ensuring your patrol team is informed, efficient and cohesive.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Field Response & Reporting

04:00 PM-05:30 PM Free Time	
Location:	Sheraton Fallsview Hotel

05:30 PM-08:30 PM Vendor Showcase	
Location:	Great Room A-B
Description:	Join us as we explore what our many exhibitors have to offer! Hot & cold food stations, as well as refreshments, will be provided. Dress code: Business casual

08:30 PM-11:00 PM Evening Social	
Location:	Great Room C
Description:	Join us as we embrace the spirit of Niagara after the Vendor Showcase. Dress code: Business casual

Wednesday, September 18, 2024

07:00 AM-04:30 PM Registration/Delegate Services Desk Open	
Location:	3 rd Floor Foyer
07:00 AM-08:30 AM Breakfast	
Location:	Great Room A
08:30 AM-08:35 AM Opening Announcements by Master of Ceremonies	
Location:	Great Room B-C
08:35 AM-08:45 AM Platinum Sponsor - ESRI	
Location:	Great Room B-C
08:45 AM-08:50 AM 2024 Innovation Award Introductions	
Location:	Great Room B-C
08:50 AM-09:10 AM Award #3: Implementing Case Management in Accountability Court, Council of Accountability Court Judges	
Speaker(s):	Rachel Meyer, Data & Research Program Manager, Council of Accountability Court Judges
Location:	Great Room B-C
Description:	Accountability Courts take a different approach to managing certain types of offenders. It is a bold step forward in giving offenders a chance to turn their life around. But how do you roll this out quickly and in a consistent manner to 100 courts? Learn how Versaterm CaseWorX supports the agency's mission.
09:10 AM-09:30 AM Award #2: Member Wellness – An Organizational Priority, Ottawa Police Service	
Speaker(s):	Sgt. Steven Malo, Wellness Section-Resiliency Coordinator, Ottawa Police Service
Location:	Great Room B-C
Description:	Police members, both civilian and sworn, are more susceptible to mental strain and wellness issues than ever before. Members face an increased risk of hypertension, heart attacks, obesity, and other health related issues as well as mental stressors due to home life and work impacts. While we are protecting the public, how do we protect our members? The Ottawa Police Service has an outstanding project to do just that.

09:30 AM-09:50 AM Award #1: Using CallTriage – an Indispensable Tool for PSAPS, Portland BOEC	
Speaker(s):	Brian Bourdon, Portland BOEC
Location:	Great Room B-C
Description:	Escalating call volumes, dwindling staffing numbers, increasing call answering times, and worrisome employee burnout rates. Do these situations ring a bell in your PSAP organization? If they do, you will want to see how the BOEC used a Versaterm AI product called CallTriage to manage this multifaceted challenge.

9:50 AM-10:20 AM Policing Niagara's Waterways: Rescues and Recoveries	
Location:	Great Room B-C

10:20 AM-11:00 AM AM Break & Move to Session Rooms	
Location:	5 th Floor Foyer

11:00 AM-12:00 PM Unveiling the Next Twists and Turns: What's Next for CCJS?		2A.01
Speaker(s):	Dyna Ibrahim (Virtual), CCJS, Kathryn Keighley, CCJS & Versaterm	
Location:	Strategy 1	
Description:	Join us for a discussion on the upcoming version of CCJS and the changes related to identifying and recording observed race.	
Audience Focus: Canadian Agencies	Category: Information Session	Stream: Records Management

11:00 AM-12:00 PM Incorporating NIBRS into Operational Policing		2A.02
Speaker(s):	Versaterm	
Location:	Strategy 2	
Description:	In this advanced NIBRS workshop, participants will delve into recent updates from the FBI, explore complex scenarios that pose challenges in operational policing versus NIBRS standards, and discuss the future of NIBRS reporting, particularly through the implementation of XML. Join us to navigate these topics and enhance your understanding of NIBRS complexities.	
Audience Focus: US Agencies	Category: Classroom Training	Stream: Records Management

11:00 AM-12:00 PM eJust CMS Court Disclosure - Overview of the Latest Changes and What is On the Horizon with CEI and SCOPE 2A.03		
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	This workshop will provide a walkthrough of recent and ongoing development initiatives in eJust-CMS as well as a look at any planned or anticipated development related to our partnership and integration with our Criminal eIntake and SCOPE partners. While this session is particularly relevant to our Ontario user agencies, attendees from other provinces may also be interested in attending to explore potential future possibilities.	
Audience Focus: Canadian Agencies	Category: Information Session	Stream: Records Management

11:00 AM-12:00 PM Succeed Brilliantly: Protect Your Versaterm Investment 2A.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	Join us for a workshop designed for executives on how to maximize and protect your investment in Versaterm. This session will guide leaders and managers on establishing dedicated resources for: - Continuous software training - Ongoing data quality oversight - Regular monitoring of processes and system usage Additionally, we will discuss strategies for implementing a robust governance model to ensure compliance across all data quality and workflow processes. Equip your team with the knowledge to safeguard your technology investment.	
Audience Focus: All Agencies	Category: Information Session	Stream: General Interest

11:00 AM-12:00 PM Config-o-Rama: Discovering Advanced CAD Configurations (Repeat Session) 2A.05		
Speaker(s):	Versaterm	
Location:	Strategy 5	
Description:	Join us for a deep dive into advanced CAD configurations in this interactive session. We will explore features such as hyperlinks in itineraries, custom fields, triage protocols, custom paging formats, macros and more. Discover how to enhance your CAD system's functionality and efficiency with these powerful tools.	
Audience Focus: All Agencies	Category: Hands-On Training	Stream: Dispatch

11:00 AM-12:00 PM Leveraging SPIDR Tech Surveys 2A.06		
Speaker(s):	Versaterm	
Location:	Fallsview A	
Description:	Explore how to capture sentiment for non-call for service analysis in this instructor-led session on Stand-Alone Surveys. Learn to leverage custom surveys for insights into your initiatives and specialty units. Gain practical knowledge on configuring SPIDR Tech for the best survey results and effectively capturing public sentiment beyond traditional service calls.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement

11:00 AM-12:00 PM What's Next for Adashi/Fire? New Product Features, Roadmap and Feedback 2A.07		
Speaker(s):	Versaterm	
Location:	Fallsview B	
Description:	The team will provide upcoming updates and share the roadmap. Attendees will have the opportunity to provide feedback.	
Audience Focus: All Agencies	Category: Information Session	Stream: Dispatch

11:00 AM-12:00 PM Building Cultural Health 2A.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsview A	
Description:	This session will look at designing a blueprint to emotional health for first responders who pay a heavy toll for their years of service to our communities. The cost is often paid at the expense of their peace, health, families and sometimes their lives.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Health & Wellness

11:00 AM-12:00 PM Success Stories: Transformative Solutions in Forensic Labs 2A.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsview B	
Description:	Collaborative presentation that highlights the problems solved by our products.	
Audience Focus: All Agencies	Category: Information Session	Stream: Forensic Science

11:00 AM-12:00 PM	Blue Team for Field Investigations: User and Administrator Training (Repeat Session)		2A.10
Speaker(s):	Versaterm		
Location:	Fallsvieiw C		
Description:	Offers comprehensive training for both users and administrators on utilizing Blue Team software effectively in field investigations. Learn best practices, advanced features, and configuration techniques to enhance your investigative processes.		
Audience Focus: All Agencies	Category: Classroom Training	Stream: Investigations & Analysis	

11:00 AM-12:00 PM	Visual Labs BWC, ICV and DEMS: New Product Features, Roadmap and Feedback		2A.11
Speaker(s):	Versaterm		
Location:	Canadian Room A [Crowne Plaza]		
Description:	We took a completely different approach to body worn cameras compared to the many other "camera-only" products on the market today. This session covers where the solution is going next by looking at upcoming features and the roadmap. You'll have the opportunity to provide your feedback as well.		
Audience Focus: All Agencies	Category: Information Session	Stream: Field Response & Reporting	

12:00 PM-01:30 PM	Lunch		
Location:	Great Room A		

01:30 PM-02:30 PM	Unveiling the Next Twists and Turns: What's Next for CCJS? (Repeat Session)		2B.01
Speaker(s):	Versaterm		
Location:	Strategy 1		
Description:	Join us for a discussion on the upcoming version of CCJS and the changes related to identifying and recording observed race.		
Audience Focus: Canadian Agencies	Category: Information Session	Stream: Records Management	

01:30 PM-02:30 PM The Inside Scoop on vCAD Tips and Tricks 2B.02		
Speaker(s):	Versaterm	
Location:	Strategy 2	
Description:	Join us for "The Inside Scoop on CAD Tips and Tricks". This workshop is designed for everyone, from beginners seeking to master the basics to experienced users aiming to sharpen their skills. Gain valuable insights and practical guidance on leveraging CAD to its fullest potential.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Dispatch

01:30 PM-02:30 PM How to Present Your SPIDR Tech Data to Your Community: A Partner Success Team Story 2B.03		
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	Join the Partner Success Team to explore SPIDR's impact. See examples of agencies' survey results and successes, demonstrating SPIDR's benefits to the public they serve. The team will also provide a how-to session, enabling attendees to replicate these successes in their own communities, leading to increased transparency, accountability, and optimized communication with internal and external stakeholders.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement

01:30 PM-02:30 PM Skyward Roundtable: Navigating the Cloud Migration Journey 2B.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	In this roundtable session, join us to discuss key lessons learned from past projects and gather essential insights for planning your CAD and RMS migration to the Cloud. This interactive discussion will equip you with the knowledge and strategies needed to ensure a smooth and successful transition.	
Audience Focus: All Agencies	Category: Information Session	Stream: Records Management

01:30 PM-02:30 PM A New Look, A New User Interface with MDT Designer (Repeat Session) 2B.05		
Speaker(s):	Versaterm	
Location:	Strategy 5	
Description:	During this session, participants will delve into advanced functionalities of MDT Designer. Learn how to optimize your operations through the use of post-action settings, keyword formatting in the MDT and VMC, and management and updating of System Source Details.	
Audience Focus: All Agencies	Category: Hands-On Training	Stream: Mobile

01:30 PM-02:30 PM State of NG9-1-1 in Canada 2B.06		
Speaker(s):	Versaterm	
Location:	Fallsvieview A	
Description:	Canadian call centers have a March 2025 looming deadline for transitioning to NG9-1-1. This session will discuss the current status in the country, common implementation challenges and what happens next. Gain valuable insights from experts in the field, learn about the impact on public safety, and discover how NG9-1-1 is transforming emergency response in Canada.	
Audience Focus: Canadian Agencies	Category: Information Session	Stream: Call Handling

01:30 PM-02:30 PM The Neurobiology of Emotion: The Science Behind Mental Health and Wellness for Public Safety Professionals (Repeat Session) 2B.07		
Speaker(s):	Versaterm	
Location:	Fallsvieview B	
Description:	Join us to learn about the neurobiology of emotion construction. In this class, the instructor will explain how emotions are made and discuss the latest research on emotion labor in public safety and wellness in everyday life.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Health & Wellness

01:30 PM-02:30 PM Browse Master: Crafting Browse Reports with Finesse! 2B.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsview A	
Description:	In this Bring Your Own Device class, attendees will learn how to build and save browses for reports that may need to be run regularly. We'll demonstrate how to build browses and recall them for your reporting needs. This session will also cover how to preview and print reports, export them as XSL, and unload data to bring into an XSL doc for further manipulation. Scenarios for building Browse Based Reports will apply to contexts such as Administrative, Investigative, Tactical and Strategic purposes.	
Audience Focus: All Agencies	Category: BYOD Training	Stream: Records Management

01:30 PM-02:30 PM Tech Troubles Be Gone: Mastering Server Configs and SQL Solutions 2B.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsview B	
Description:	This is a technical session related to troubleshooting server configurations and SQL Server issues.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Forensic Science

01:30 PM-02:30 PM Succeed Brilliantly: Protect Your Versaterm Investment 2B.10		
Speaker(s):	Versaterm	
Location:	Fallsview C	
Description:	Join us for a workshop designed for executives on how to maximize and protect your investment in Versaterm. This session will guide leaders and managers on establishing dedicated resources for: - Continuous software training - Ongoing data quality oversight - Regular monitoring of processes and system usage Additionally, we will discuss strategies for implementing a robust governance model to ensure compliance across all data quality and workflow processes. Equip your team with the knowledge to safeguard your technology investment.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: General Interest

01:30 PM-02:30 PM Mindbase Introduction: How to enable an effective peer support program (Repeat Session) 2B.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	In today's environment, providing a way for first responders to reset in difficult moments and take steady, incremental steps toward positive change isn't just a want - it's a necessity. With Versaterm Mindbase, first responders are equipped with personalized learning content and mental health and fitness tracking through a single always-on application that is purpose-built in every way. Learn more about the newest member of the Versaterm family.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

02:30 PM-03:00 PM PM Break	
Location:	5 th Floor Foyer

03:00 PM-04:00 PM Fire/EMS Roundtable Hot Topics 2C.01		
Speaker(s):	Versaterm	
Location:	Strategy 1	
Description:	In this focused roundtable session, fire and EMS agency representatives will have the opportunity to discuss their current challenges and needs within the CAD and mobile environment, particularly in relation to serving community demands. Please come prepared with a list of topics or specific issues you would like to explore and discuss with your peers.	
Audience Focus: All Agencies	Category: Feedback Session	Stream: Dispatch

03:00 PM-04:00 PM Enhanced Auditing for a More Resilient Organization 2C.02		
Speaker(s):	Burnaby RCMP	
Location:	Strategy 2	
Description:	Maybe auditing doesn't sound enthralling to some of us, but this project will change your view of that! After 13 years of using Versaterm systems, the Burnaby RCMP initiated their first data purge, removing hundreds of thousands of files. One lesson they learned was the potential risks with the purging process and that it could lead to the premature deletion of important files or alternatively, prolonging the retention of others. They assumed, as many of us do, that they had accurate data. To mitigate the risk of bad data, they needed more resilient practices. This project submission will provide you with best practices and tips to ensure your organization is doing all it can to have reliable data for making decisions.	
Audience Focus: All Agencies	Category: Information Session	Stream: Records Management

03:00 PM-04:00 PM Visual Labs BWC, ICV, and DEMS: Features, Functions, and Configuration 2C.03		
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	Looking for in-depth configuration and hands-on training for Visual Labs DEMS? This session offers a deep dive into DEMS, preparing you for its integration as an evidentiary data repository within the larger ecosystem. Gain the insights needed to effectively manage and use DEMS across various applications.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Field Response & Reporting

03:00 PM-04:00 PM CDN vRMS - eJust CMS Court Disclosure Round Table – Planned Changes and Feature Request Discussions 2C.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	This workshop will focus on development that is already planned as well as a round table discussion with users to discuss any feature requests and anticipated wants and needs for the long term. This will be of interest to all eJust-CMS users from any province.	
Audience Focus: Canadian Agencies	Category: Feedback Session	Stream: Records Management

03:00 PM-04:00 PM Config-o-Rama: Where Advanced MRE Configurations Take Center Stage! 2C.05		
Speaker(s):	Versaterm	
Location:	Strategy 5	
Description:	During this session, participants will explore advanced functionalities of the MRE Configuration Application (MCA), including how to create and utilize RT Help Files and how to build highly specific Crime Reports. Join us to deepen your understanding and enhance your skills with the MCA.	
Audience Focus: All Agencies	Category: Hands-On Training	Stream: Mobile

03:00 PM-04:00 PM BlueTeam: Streamlining Your Use-of-Force Data Entry 2C.06		
Speaker(s):	Versaterm	
Location:	Fallsvie A	
Description:	This session will provide an overview of Blue Team and how it supports your field teams including supervisors by reducing the administrative burden and capturing important data.	
Audience Focus: All Agencies	Category: Information Session	Stream: Field Response & Reporting

03:00 PM-04:00 PM What's Next for CaseWorX for Courts? The Latest Updates and Training 2C.07		
Speaker(s):	Versaterm	
Location:	Fallsvieiw B	
Description:	A discussion of the newest features and improvements in CaseWorX specifically designed for court systems. Gain practical training on how to leverage these updates to streamline case management and enhance judicial efficiency.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Courts & Justice

03:00 PM-04:00 PM The Inside Scoop on US RMS Tips and Tricks 2C.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsvieiw A	
Description:	Join us for "The Inside Scoop on US RMS Tips and Tricks," a Bring Your Own Device workshop designed to deepen your understanding and proficiency in the RMS. Whether you are just starting out and need to learn the fundamentals, or you are an experienced user looking to refine your skills, this workshop is tailored to provide valuable insights and practical guidance. Dive into interactive sessions that will boost your proficiency and confidence in using the US RMS effectively.	
Audience Focus: US Agencies	Category: BYOD Training	Stream: Records Management

03:00 PM-04:00 PM Support Smarter, Not Harder: Best Practices for Working with Application Specialists 2C.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsvieiw B	
Description:	Overview of how to gather information to interact effectively with our Application Specialists (support staff).	
Audience Focus: All Agencies	Category: Information Session	Stream: Forensic Science

03:00 PM-04:00 PM Staying Engaged with SPIDR Tech: New Product Features, Roadmap and Feedback (Repeat Session) 2C.10		
Speaker(s):	Versaterm	
Location:	Fallsview C	
Description:	Harness the power of your SPIDR Tech solution by learning how to configure it to meet the specific needs of your agency. This informational session will review all of the available functions (patrol, investigation, insights, etc.) for law enforcement and prosecutors. Topics will include improving your communications with the public, providing key investigation updates, and gathering and analyzing insights for continuous improvement and better morale. Bring your questions and become an expert in automated community engagement.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement

03:00 PM-04:00 PM From Clutter to Clarity: The Benefits of Digitizing Your Records (Repeat Session) 2C.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	Converting your hardcopy records to a digital format presents an opportunity for managing files more efficiently. If you are considering a project, careful planning is a must to ensure its success. Implementing best practices helps the digitization process efficiency and accuracy. Join us to learn why professional document conversion services are important for public safety organizations.	
Audience Focus: All Agencies	Category: Information Session	Stream: General Interest

03:00 PM-04:00 PM Upside: Building Better After Trauma 2C.12		
Speaker(s):	Versaterm	
Location:	Canadian Room B [Crowne Plaza]	
Description:	Join Chief Jason Corthell as he shares his inspiring journey of personal growth and professional development in the face of adversity. Through his candid recounting of his struggles with PTSD, addiction, depression, and anxiety following a traumatic incident in 2015, attendees will gain insights into the challenges faced by first responders. What sets this class apart is Jason's ability to transform his own hardships into a successful model wellness program, serving as a beacon of hope and guidance for others in the first responder community. Learn from his experience and discover how to turn personal setbacks into opportunities for growth and positive change.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

04:00 PM-08:30 PM Free Time	
Location:	Sheraton Fallsvview Hotel

08:30 PM-11:00 PM Evening Social	
Location:	Niagara Distillery & Niagara Brewing Company
Description:	After dinner, join us for a night of networking on Clifton Hill. Doors open at 8:30pm and last call will be at 10:30pm. Dress code: Casual

Thursday, September 19, 2024

07:00 AM-04:30 PM	Registration/Delegate Services Desk Open
Location:	3 rd Floor Foyer

07:00 AM-08:30 AM	Breakfast
Location:	Great Room A

08:30 AM-08:35 AM	Opening Announcements by Master of Ceremonies
Location:	Great Room B-C

08:35 AM-08:45 AM	Platinum Sponsor – Four Js
Location:	Great Room B-C

08:45 AM-09:15 AM	Panel Discussion: Change Management
Location:	Great Room B-C

09:15 AM-09:30 AM	Move to Session Rooms
Location:	3 rd Floor Foyer

09:30 AM-10:30 AM	On the Road Again: GIS for CAD Administrators (Part 1)	3A.01
Speaker(s):	Matt Schulz, SLVECC & Versaterm	
Location:	Strategy 1	
Description:	Join us for an in-depth workshop designed for CAD Administrators to enhance their understanding of GIS and its critical role in dispatch operations. Co-led by Versaterm and a seasoned customer representative, this session covers essential aspects of managing and utilizing GIS data effectively within the CAD environment. Learn about different map products, coordinate systems, data quality, dynamic features and the role of GIS in address validation for CAD and MDT. Additionally, discover top MapConfig tricks, the benefits of moving to vGIS cloud, and how to provide accurate feedback to your GIS professionals. This workshop is essential for optimizing GIS use in CAD systems.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Dispatch

09:30 AM-10:30 AM US RMS Feedback Session 3A.02		
Speaker(s):	Versaterm	
Location:	Strategy 2	
Description:	The feedback session for US RMS users is an interactive format and allows for a facilitated small group discussion and collaboration. Versaterm staff will have an opportunity to deepen their understanding of what our partners' challenges are and gather feedback on solution elements.	
Audience Focus: US Agencies	Category: Feedback Session	Stream: Records Management

09:30 AM-10:30 AM CDN RMS Feedback Session 3A.03		
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	The feedback session for CDN RMS users is an interactive format and allows for a facilitated small group discussion and collaboration. Versaterm staff will have an opportunity to deepen their understanding of what our partners' challenges are and gather feedback on solution elements.	
Audience Focus: Canadian Agencies	Category: Feedback Session	Stream: Records Management

09:30 AM-10:30 AM MDT Feedback Session 3A.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	The feedback session for MDT users is an interactive format and allows for a facilitated small group discussion and collaboration. Versaterm staff will have an opportunity to deepen their understanding of what our partners' challenges are and gather feedback on solution elements.	
Audience Focus: All Agencies	Category: Feedback Session	Stream: Mobile

09:30 AM-10:30 AM	Data Dreams: Crafting Killer Dashboards with Business Intelligence Tools		3A.05
Speaker(s):	James Taylor & Brittany White, TXDPS & Versaterm		
Location:	Strategy 5		
Description:	Join us for an illuminating workshop where we delve into the world of data visualization! Discover how the Texas Department of Public Safety (DPS) leverages cutting-edge business intelligence tools to craft captivating data dashboards. From officer activity to technology deployment, explore how DPS transforms raw data into actionable insights. Get ready to unlock the power of visualization and revolutionize your approach to data analysis!		
Audience Focus: All Agencies	Category: Information Session	Stream: Records Management	

09:30 AM-10:30 AM	What's Next for Adashi/Fire? New Product Features, Roadmap and Feedback (Repeat Session)		3A.06
Speaker(s):	Versaterm		
Location:	Fallsvie A		
Description:	The team will provide upcoming updates and share the roadmap. Attendees will have the opportunity to provide feedback.		
Audience Focus: All Agencies	Category: Information Session	Stream: Dispatch	

09:30 AM-10:30 AM	Komutel Call Handling and Call Logging: New Product Features, Roadmap and Feedback		3A.07
Speaker(s):	Versaterm		
Location:	Fallsvie B		
Description:	This in-depth session on Komutel Call Handling and Call Logging will discuss the latest Canadian product features designed to enhance your call management experience. Explore the future roadmap and share your feedback with our development team. Our experts will provide valuable insights to help you optimize call handling and logging operations.		
Audience Focus: All Agencies	Category: Classroom Training	Stream: Call Handling	

09:30 AM-10:30 AM	Community Engagement Portfolio Overview (Repeat Session)		3A.08
Speaker(s):	Versaterm		
Location:	Upper Fallsvie A		
Description:	Overview of the entire Versaterm Community Engagement Portfolio. We will feature products that can transform the way your agency engages and communicates with the communities you serve, as well as enhance your operations.		
Audience Focus: All Agencies	Category: Information Session	Stream: Community Engagement	

09:30 AM-10:30 AM Cloud vs. Ground: Navigating Your LIMS Hosting Horizon 3A.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsview B	
Description:	Discussion of how cloud hosting is different from on prem from a use and administration standpoint. This is not a sales pitch, but more of a practical “this is what you will experience” on cloud so you can determine which option is best for your lab(s).	
Audience Focus: All Agencies	Category: Information Session	Stream: Forensic Science

09:30 AM-10:30 AM Mindbase Introduction: How to enable an effective peer support program (Repeat Session) 3A.10		
Speaker(s):	Versaterm	
Location:	Fallsview C	
Description:	In today's environment, providing a way for first responders to reset in difficult moments and take steady, incremental steps toward positive change isn't just a want - it's a necessity. With Versaterm Mindbase, first responders are equipped with personalized learning content and mental health and fitness tracking through a single always-on application that is purpose-built in every way. Learn more about the newest member of the Versaterm family.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

09:30 AM-10:30 AM Street Smart: Solutions for Patrol Officers and Supervisors. Bulletins, Shift Briefings, Activity Reports and Collaboration 3A.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	This informational session covers Street Smart’s essential tools like bulletins, shift briefings, activity reports and collaborative techniques to enhance daily operations. Learn to implement these functions effectively, ensuring your patrol team is informed, efficient and cohesive.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Field Response & Reporting

09:30 AM-10:30 AM	BlueTeam: Streamlining Your Use-of-Force Data Entry (Repeat Session)		3A.12
Speaker(s):	Versaterm		
Location:	Canadian Room B [Crowne Plaza]		
Description:	This session will provide an overview of Blue Team and how it supports your field teams including supervisors by reducing the administrative burden and capturing important data.		
Audience Focus: All Agencies	Category: Information Session	Stream: Field Response & Reporting	

10:30 AM-11:00 AM	AM Break		
Location:	5 th Floor Foyer		

11:00 AM-12:00 PM	On the Road Again: CAD for GIS Professionals (Part 2)		3B.01
Speaker(s):	Versaterm		
Location:	Strategy 1		
Description:	This workshop is tailored for GIS professionals, providing an overview of how CAD and MDT workflows depend on accurate map data. Led by Versaterm and an experienced customer representative, the session covers integrating GIS data with CAD operations, the workflows of dispatchers and first responders, and the impact of data quality. Learn best practices for using services versus local maps, migrating to ArcPro, and leveraging GIS data for dispatch recommendations, routing, and analysis. This workshop is essential for GIS professionals looking to enhance their understanding of GIS within CAD operations.		
Audience Focus: All Agencies	Category: Classroom Training	Stream: Dispatch	

11:00 AM-12:00 PM	Community Engagement Online Non-Emergency Reporting		3B.02
Speaker(s):	Versaterm		
Location:	Strategy 2		
Description:	In this session we will demonstrate Versaterm CommunityReports for Community Members to enter reports, highlighting some of the newest features (NIBRS, CCJS & CIBRS Compliance; Streamlined Loss Prevention reporting). We will also review a typical project implementation and what that entails and looks like and some possible Cost Savings for Agencies switching from legacy online reporting products.		
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement	

11:00 AM-12:00 PM What's in a name? Managing the Master Name Index 3B.03		
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	This session will explore best practices for managing your Master Name Index (MNI) to ensure accurate linking and prevent multiple entries for the same individual. Accurate MNI management is crucial for maintaining the quality of information available to officers and investigators. We will cover key topics such as the distinction between MNI and Case Specific data, appropriate use of the 'Do not link name to MNI' functionality, understanding aliases, handling common name variations, addressing potential duplicate vMail, navigating the daily change log, and effectively utilizing the Remarks field. Join us to enhance your proficiency and ensure the integrity of your data.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Records Management

11:00 AM-12:00 PM Navigating the Product Journey: Review of MDT 8.0 Features and MDT Roadmap 3B.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	Join us for an insightful session where we will delve into the exciting new features of MDT 8.0 and provide an overview of the product roadmap for upcoming releases. Discover how these developments can enhance your operational capabilities and get a sneak peek into the future enhancements planned for the MDT.	
Audience Focus: All Agencies	Category: Information Session	Stream: Mobile

11:00 AM-12:00 PM Pocket Power: Get the Most from Your vMobile 3B.06		
Speaker(s):	Versaterm	
Location:	Fallsvie A	
Description:	This presentation will explore the extensive features of vMobile, highlighting the distinctions between querying and capturing data. We will demonstrate how to leverage vMobile to prefill data into MRE, and how to seamlessly transmit data to the MDT and CAD. Join us to discover practical ways to enhance your workflow using vMobile's capabilities.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Mobile

11:00 AM-12:00 PM Komutel: SIT911 Features, Functions and Configuration (Part 1) 3B.07		
Speaker(s):	Versaterm	
Location:	Fallsvieview B	
Description:	Join us for Part 1 of our session on Komutel's SIT911 system. This session will cover the key features, functions, and configuration options that enhance emergency call handling and response. Gain practical insights and learn how to optimize your use of SIT911 for improved operational efficiency.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Call Handling

11:00 AM-12:00 PM Browse Master: Crafting Browse Reports with Finesse! (Repeat Session) 3B.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsvieview A	
Description:	In this Bring Your Own Device class, attendees will learn how to build and save browses for reports that may need to be run regularly. We'll demonstrate how to build browses and recall them for your reporting needs. This session will also cover how to preview and print reports, export them as XSL, and unload data to bring into an XSL doc for further manipulation. Scenarios for building Browse Based Reports will apply to contexts such as Administrative, Investigative, Tactical and Strategic purposes.	
Audience Focus: All Agencies	Category: BYOD Training	Stream: Records Management

11:00 AM-12:00 PM You Have the Floor: BYOT (Part 1) 3B.9		
Speaker(s):	Versaterm	
Location:	Upper Fallsvieview B	
Description:	Open Space meeting format, bring your own topics.	
Audience Focus: All Agencies	Category: Feedback Session	Stream: Forensic Science

11:00 AM-12:00 PM Building a Successful Wellness Program (Repeat Session) 3B.10		
Speaker(s):	Versaterm	
Location:	Fallsvieiw C	
Description:	Sgt. Avery will talk through his experience as he was tasked with building out a wellness & peer support program for a state-wide and geographically large agency. Strategies he had to use to overcome the challenges presented with such a task and where they have found success. Sgt. Jesse Avery has served with the Idaho State Police since 2004. He spent time in patrol, commercial vehicle safety and as the hazardous materials team lead. After experiencing his own struggles with trauma and mental health, Sgt. Avery fought for changes and new programs to help his fellow employees. He is the first full time wellness program manager at the Idaho State Police and works to bring new resources and programs to their employees, both commissioned and professional.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

11:00 AM-12:00 PM From Clutter to Clarity: The Benefits of Digitizing Your Records (Repeat Session) 3B.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	Converting your hardcopy records to a digital format presents an opportunity for managing files more efficiently. If you are considering a project, careful planning is a must to ensure its success. Implementing best practices helps the digitization process efficiency and accuracy. Join us to learn why professional document conversion services are important for public safety organizations.	
Audience Focus: All Agencies	Category: Information Session	Stream: General Interest

12:00 PM-01:30 PM Lunch Break	
Location:	Great Room A

01:30 PM-02:30 PM CAD Feedback Session 3C.01		
Speaker(s):	Versaterm	
Location:	Strategy 1	
Description:	The feedback session for CAD users is an interactive format and allows for a facilitated small group discussion and collaboration. Versaterm staff will have an opportunity to deepen their understanding of what our partners' challenges are and gather feedback on solution elements.	
Audience Focus: All Agencies	Category: Feedback Session	Stream: Dispatch

01:30 PM-02:30 PM Found in 60 Seconds: Unravelling the Information Puzzle of Stolen Vehicle Recovery 3C.02		
Speaker(s):	Dianna Grynewski, Minneapolis & Versaterm	
Location:	Strategy 2	
Description:	In this session, we'll delve into the complexities of managing information across various scenarios encountered in the recovery of stolen vehicles.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Records Management

01:30 PM-02:30 PM Visual Labs BWC, ICV, and DEMS: Features, Functions, and Configuration (Repeat Session) 3C.03		
Speaker(s):	Versaterm	
Location:	Strategy 3	
Description:	Looking for in-depth configuration and hands-on training for Visual Labs DEMS? This session offers a deep dive into DEMS, preparing you for its integration as an evidentiary data repository within the larger ecosystem. Gain the insights needed to effectively manage and use DEMS across various applications.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Field Response & Reporting

01:30 PM-02:30 PM Your Feedback Matters: Komutel: SIT911 Features, Functions and Configuration (Part 2) 3C.04		
Speaker(s):	Versaterm	
Location:	Strategy 7	
Description:	With the Canadian NG9-1-1 migration deadline coming up, discuss call handling consoles and softphones with the Komutel team. What are your “must haves” for these types of solutions so you can enhance operations, routing and response? Give us your feedback during this session.	
Audience Focus: Canadian Agencies	Category: Classroom Training	Stream: Call Handling

01:30 PM-02:30 PM Config-o-Rama: Where Advanced MRE Configurations Take Center Stage! (Repeat Session) 3C.05		
Speaker(s):	Versaterm	
Location:	Strategy 5	
Description:	During this session, participants will explore advanced functionalities of the MRE Configuration Application (MCA) , including how to create and utilize RT Help Files and how to build highly specific Crime Reports. Join us to deepen your understanding and enhance your skills with the MCA.	
Audience Focus: All Agencies	Category: Hands-On Training	Stream: Mobile

01:30 PM-02:30 PM Community Engagement Using Versaterm CallTriage for Non-Emergency Requests (Repeat Session) 3C.06		
Speaker(s):	Versaterm	
Location:	Fallsvie A	
Description:	In this session we will demonstrate Versaterm CallTriage solution, highlighting client use cases and the available features; This solution can greatly reduce the number of Non-Emergency Calls the ECC has to actually answer. We will also review a typical project implementation and what that entails and looks like.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement

01:30 PM-02:30 PM IAPro: Enhancing Personnel Safety By Deploying Better Accountability Technology (Repeat Session) 3C.07		
Speaker(s):	Versaterm	
Location:	Fallsvie B	
Description:	This informational session will review IAPro's use as a Health and Wellness case management solution. There will be a use case example based on an agency's successful program using EIPro to identify people in need.	
Audience Focus: All Agencies	Category: Information Session	Stream: Health & Wellness

01:30 PM-02:30 PM Browse Master: Crafting Browse Reports with Finesse! (Repeat Session) 3C.08		
Speaker(s):	Versaterm	
Location:	Upper Fallsview A	
Description:	In this Bring Your Own Device class, attendees will learn how to build and save browses for reports that may need to be run regularly. We'll demonstrate how to build browses and recall them for your reporting needs. This session will also cover how to preview and print reports, export them as XSL, and unload data to bring into an XSL doc for further manipulation. Scenarios for building Browse Based Reports will apply to contexts such as Administrative, Investigative, Tactical and Strategic purposes.	
Audience Focus: All Agencies	Category: BYOD Training	Stream: Records Management

01:30 PM-02:30 PM You Have the Floor: BYOT (Part 2) 3C.09		
Speaker(s):	Versaterm	
Location:	Upper Fallsview B	
Description:	Open Space meeting format, bring your own topics.	
Audience Focus: All Agencies	Category: Feedback Session	Stream: Forensic Science

01:30 PM-02:30 PM Leveraging SPIDR Tech Surveys (Repeat Session) 3C.10		
Speaker(s):	Versaterm	
Location:	Fallsview C	
Description:	Explore how to capture sentiment for non-call for service analysis in this instructor-led session on Stand-Alone Surveys. Learn to leverage custom surveys for insights into your initiatives and specialty units. Gain practical knowledge on configuring SPIDR Tech for the best survey results and effectively capturing public sentiment beyond traditional service calls.	
Audience Focus: All Agencies	Category: Classroom Training	Stream: Community Engagement

01:30 PM-02:30 PM What's Next for Adashi/Fire? New Product Features, Roadmap and Feedback (Repeat Session) 3C.11		
Speaker(s):	Versaterm	
Location:	Canadian Room A [Crowne Plaza]	
Description:	The team will provide upcoming updates and share the roadmap. Attendees will have the opportunity to provide feedback.	
Audience Focus: All Agencies	Category: Information Session	Stream: Dispatch

02:30 PM-03:00 PM		PM Break
	Location:	5 th Floor Foyer
03:00 PM-04:00 PM		Closing Ceremonies
	Location:	Great Room B-C
04:00 PM-05:45 PM		Free Time
	Location:	Sheraton Fallsview Hotel
05:45 PM-11:00 PM		Client Appreciation Night
	Location:	Niagara Parks Power Station
	Description:	Step into an evening of professional connections and breathtaking views at the historic Niagara Parks Power Station. This networking night offers the perfect blend of elegant surroundings and meaningful conversations. Engage with fellow industry leaders and professionals against the stunning backdrop of Niagara Falls illuminated at night. Dress code: Business Casual Shuttles begin at 5:45pm to venue Return shuttles begin at 9:30pm (regular intervals until close)