versaterm
Re:Invent 2025 SALT LAKE CITY
Users Conference

Detailed Agenda

Sunday, November 2

3:00 PM-6:00 PM	Registration Desk Open
Location:	Grand Ballroom Marble Desk

Monday, November 3

9:00 AM-11:00 AM	Salt Lake City Public Safety Building Tour
Location:	Grand Ballroom Marble Desk
Description:	We will be offering optional tours of the Salt Lake City Public Safety Building. This tour will show you the museum, SLIC Real-Time Crime Center, Emergency Operations Center, Dispatch Center, city skyline views from the roof, and more! The tour group will depart from the Grand Ballroom Marble Desk at 9:30am and the tour will take approximately 1 hour.

10:00 AM-12:00 PM	Salt Lake City Public Safety Building Tour
Location:	Grand Ballroom Marble Desk
Description:	We will be offering optional tours of the Salt Lake City Public Safety Building. This tour will show you the museum, SLIC Real-Time Crime Center, Emergency Operations Center, Dispatch Center, city skyline views from the roof, and more! The tour group will depart from the Grand Ballroom Marble Desk at 10:30am and the tour will take approximately 1 hour.

11:00 AM-1:00 PM	Salt Lake City Public Safety Building Tour
Location:	Grand Ballroom Marble Desk
Description:	We will be offering optional tours of the Salt Lake City Public Safety Building. This tour will show you the museum, SLIC Real-Time Crime Center, Emergency Operations Center, Dispatch Center, city skyline views from the roof, and more! The tour group will depart from the Grand Ballroom Marble Desk at 11:30am and the tour will take approximately 1 hour.

12:00 PM-2:00 PM	Salt Lake City Public Safety Building Tour
Location:	Grand Ballroom Marble Desk
Description:	We will be offering optional tours of the Salt Lake City Public Safety Building. This tour will show you the museum, SLIC Real-Time Crime Center, Emergency Operations Center, Dispatch Center, city skyline views from the roof, and more! The tour group will depart from the Grand Ballroom Marble Desk at 12:30pm and the tour will take approximately 1 hour.

2:00 PM-8:00 PM	Registration Desk Open
Location:	Grand Ballroom Marble Desk

7:00 PM-10:00 PM	Welcome Reception
Location:	Earl's Lounge & Oak Room
Description:	Dress code: Business Casual/Smart Casual Join us for an evening of networking onsite for our meet & greet at Oak Room & Earl's Lounge in The Grand America Hotel.

Tuesday, November 4

7:30 AM-8:30 AM	Breakfast
Location:	Grand Ballroom C

7:30 AM-5:00 PM	Registration/Delegate Services Desk Open
Location:	Grand Ballroom Marble Desk

8:30 AM-10:30 AM	Opening Ceremonies & Plenary Presentations
Location:	Grand Ballroom ABD

10:30 AM-11:00 AM	Break & Move to Session Rooms

11:00 AM-12:00 PM	What's New in vCAD 7.6: Latest Enhancements from Versaterm	1A.01
Location:	Imperial Ballroom C	
Speaker:	Dan Boucher, Dylan Tansey	
Description:	In this session, Versaterm will showcase the most recent enhancements and updates to CAD 7.6, highlighting new features designed to improve performance, usability, and operational efficiency. Attendees will gain insight into how these updates can support their day-to-day workflows and enhance the overall CAD experience. Don't miss this opportunity to stay up to date and discover what's next for your CAD system.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Dispatch***

11:00 AM-12:00 PM	US vRMS Roadmap: A Look Ahead with the Versaterm Product Team	1A.02
Location:	Imperial Ballroom D	
Speaker:	Kevin Long, Scott Patrick	
Description:	This workshop offers a unique opportunity to hear directly from the Versaterm product team as they present the upcoming feature roadmap for US RMS. Gain insight into planned enhancements, future development priorities, and the direction of the platform. Attendees will also have the chance to ask questions and provide input, helping to align product evolution with real-world agency needs.	
Audience Focus: US Agencies	Category: ***Information Session***	Stream: ***Records Management***

11:00 AM-12:00 PM	What's New in CDN vRMS: Latest Advancements and Enhancements	1A.03
Location:	Murano	
Speaker:	Brendan Dodd, Kelly Barker	
Description:	Explore the most recent advancements in CDN RMS during this informative session. We'll highlight new features, functionality improvements, and performance enhancements designed to streamline workflows and support your agency's evolving needs. Stay up to date and learn how to make the most of the latest CDN RMS capabilities.	
Audience Focus: Canadian Agencies	Category: ***Information Session***	Stream: ***Records Management***

11:00 AM-12:00 PM	Staying Engaged with Versaterm CommunityConnect: New Product Features, Roadmap and Feedback	1A.04
Location:	Venezia	
Speaker:	Rochelle Danielson	
Description:	Harness the power of your Versaterm CommunityConnect solution by learning how to configure it to meet the specific needs of your agency. This informational session will review all of the available functions (patrol, investigation, insights, etc.) for law enforcement and prosecutors.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Community Engagement***

11:00 AM-12:00 PM	Checkpoints and Peer Support Strategy: How to Implement Versaterm Mindbase	1A.05
Location:	Riviera	
Speaker:	Reuben Ramirez	
Description:	Former Assistant Chief of Police Reuben Ramirez will introduce the Checkpoints Strategy - structured wellness touchpoints following emotionally impactful incidents - to proactively support officer mental health and wellness. Attendees will learn real-world strategies to foster resilience, reduce stigma and build a culture where wellness is prioritized, leading to improved retention and lasting organizational change.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Health & Wellness***

11:00 AM-12:00 PM	Building a Drone as First Responder (DFR) Program	1A.06
Location:	Milano	
Speaker:	Brandon (BK) Karr	
Description:	Launching a Drone as First Responder (DFR) program involves critical planning around regulations, operations, and program design. This session walks you through the key considerations, challenges, and requirements for getting started. Attendees will leave with a practical roadmap for building a sustainable and effective DFR program.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Drone Programs***

11:00 AM-12:00 PM	*2-hour class* Unlocking the Core Skills of MCA - Part 1	1A.07
Location:	Audubon	
Speaker:	Frailan Young, Derek Smith	
Description:	This two-hour MRE Configuration Application (MCA) course dedicates the first hour to the skills you cannot afford to be without. This includes managing an MRE profile on the RMS, modifying and configuring it with the MCA, deploying/installing your MRE and best practices for updating your profile(s). The second hour will continue to build on these foundational skills. Deeper discussions will be driven by the interest of attendees as time permits. This session will have 20 available workstations provided by Versaterm. Additional seating will be available for 'hands-off' attendees, or attendees who wish to attend with their own device and connect into their own network. ***Please note, no class time can be dedicated to assisting attendees troubleshoot connectivity issues on their own devices.***	
Audience Focus: All Agencies	Category: ***Hands-On Training***	Stream: ***Mobile***

11:00 AM-12:00 PM	OpsIntel for Patrol & OpsIntel for Criminal Intelligence	1A.08
Location:	Provence	
Speaker:	Amber Allen, Bill Burleson	
Description:	This informational session covers Versaterm OpsIntel's essential tools like bulletins, shift briefings, activity reports and collaborative techniques to enhance daily operations. Learn to implement these functions effectively, ensuring your patrol team is informed, efficient and cohesive.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Field Response & Reporting***

11:00 AM-12:00 PM	Versaterm CaseWorX for Schools: Identify and Manage Threats Before the Incident	1A.09
Location:	Fontainbleau	
Speaker:	Amanda Lewis	
Description:	Learn how to enhance your school safety program by streamlining data collection and assessment for early threat identification and student well-being. Discover how Versaterm CaseWorX's case management system, combined with an integrated federated search portal, can pull critical information from various external data sources, supporting your team's processes and ensuring a safer school environment.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Courts & Justice***

11:00 AM-12:00 PM	Versaterm Forensics: The Evolution of Your LIMS Workflow	1A.10
Location:	Vienna	
Speaker:	Kori O'Brien	
Description:	As science evolves, the lab's LIMS should too. Learn how to modify existing workflows within the laboratory, create design and testing plans, engage users and achieve buy-in to advance your Versaterm LIMS into the future of Forensics.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Forensic Science***

11:00 AM-12:00 PM	Drone Operations Certification (6-part series)	1A.11
Location:	Sussex	
Speaker:	Mike Traylor, Alex Armstrong & Eric Alinaya	
Description:	This 6-part certification course will cover several topics related to Drone Operations, including Versaterm DroneSense Remote, Pilot App, OpsHub, and more. More details to come.	
Audience Focus: All Agencies	Category: ***Certification Training***	Stream: ***Drone Programs***

12:00 PM-1:30 PM	Lunch
Location:	Grand Ballroom C

1:30 PM-3:00 PM	Exploring vCAD 8: New User Interface & Features	1B.01
Location:	Imperial Ballroom C	
Speaker:	Brodie Taillefer, Lana Richards	
Description:	Get an exclusive look at the new User Interface and features of Versaterm CAD 8 in this interactive session. We'll walk through the latest enhancements, discuss how they improve usability and efficiency, and explore key updates that impact daily operations. Join us in this discussion to see what's new and share insights on how these changes can optimize your workflow.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Dispatch***

1:30 PM-3:00 PM	What's New in US vRMS & MRE: Feature Highlights and Operational Enhancements	1B.02
Location:	Imperial Ballroom D	
Speaker:	Dylan Tansey, PJ Durrell	
Description:	Join us as Versaterm showcases the latest features and enhancements in US RMS and MRE. This session will highlight key updates designed to streamline workflows, improve efficiency, and enhance user experience. Learn how to take advantage of these new tools and capabilities to support your agency's evolving operational needs.	
Audience Focus: US Agencies	Category: ***Information Session***	Stream: ***Records Management***

1:30 PM-3:00 PM	CDN vRMS Roadmap: A Look Ahead with the Versaterm Product Team	1B.03
Location:	Murano	
Speaker:	Huy Ho, Kelly Barker	
Description:	This workshop offers a unique opportunity to hear directly from the Versaterm product team as they present the upcoming feature roadmap for CDN RMS. Gain insight into planned enhancements, future development priorities, and the direction of the platform. Attendees will also have the chance to ask questions and provide input, helping to align product evolution with real-world agency needs.	
Audience Focus: Canadian Agencies	Category: ***Information Session***	Stream: ***Records Management***

1:30 PM-3:00 PM	Beyond Law Enforcement: How Fire and Legal Professionals Use Versaterm CommunityConnect	1B.04
Location:	Venezia	
Speaker:	Brad Jensen, Michael Shaw, Jack Ingram & Velanie Antenorcruz	
Description:	Explore how fire departments can automate community outreach and post-incident surveys, while prosecution offices streamline victim communications through automated status updates and follow-up feedback collection.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Community Engagement***

1:30 PM-3:00 PM	Empowering Proactive Wellness with Versaterm Mindbase Fundamentals	1B.05
Location:	Riviera	
Speaker:	Corey Roberts, Mike Hopkins	
Description:	Wellness program managers new to Versaterm Mindbase gain essential platform skills through comprehensive fundamentals training. Learn administrative navigation, program management features and key tools that enable effective oversight of agency wellness initiatives and personnel support services.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Health & Wellness***

1:30 PM-3:00 PM	Versaterm DroneSense: What Is It, What's New, and What's Next	1B.06
Location:	Milano	
Speaker:	Ryan Bracken	
Description:	In this session, we'll show how DroneSense helps agencies manage and scale their drone programs, highlight the newest features, preview upcoming capabilities, and share our long-term vision for the platform. You'll also have the opportunity to give feedback that directly shapes our roadmap and future innovations.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Drone Programs***

1:30 PM-3:00 PM	Unlocking the Core Skills of MCA - Part 2	1B.07
Location:	Audubon	
Speaker:	Frailan Young, Derek Smith	
Description:	This two-hour MRE Configuration Application (MCA) course dedicates the first hour to the skills you cannot afford to be without. This includes managing an MRE profile on the RMS, modifying and configuring it with the MCA, deploying/installing your MRE and best practices for updating your profile(s). The second hour will continue to build on these foundational skills. Deeper discussions will be driven by the interest of attendees as time permits. This could include use of Report Type Help, tips/tricks for recovering a 'lost' report and more. This session will have 20 available workstations provided by Versaterm. Additional seating will be available for 'hands-off' attendees, or attendees who wish to attend with their own device and connect into their own network. Please note, no class time can be dedicated to assisting attendees troubleshoot connectivity issues on their own devices.	
Audience Focus: All Agencies	Category: ***Hands-On Training***	Stream: ***Mobile***

1:30 PM-3:00 PM	Versaterm Visual Labs BWC, ICV and DEMS: Product Features & Functionality	1B.08
Location:	Provence	
Speaker:	Bill Burleson, Amber Allen	
Description:	We took a completely different approach to body worn cameras compared to the many other "camera-only" products on the market today. This session covers where the solution is going next by looking at upcoming features and the roadmap. You'll have the opportunity to provide your feedback as well.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Field Response & Reporting***

1:30 PM-3:00 PM	Versaterm's Adashi C&C: Command-Level Solution Training for Fire Operations	1B.09
Location:	Fontainbleau	
Speaker:	Alex Menkes	
Description:	This session offers hands-on training with the latest on-scene fire updates. Learn new operational features, enhanced command capabilities and updated workflows that strengthen your fireground management and incident command operations.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Investigations & Analysis***

11:00 AM-12:00 PM	Dialing into Versaterm DNA (formerly Versaterm LIMS-plus DNA)	1B.10
Location:	Vienna	
Speaker:	Taylor Schooling	
Description:	Let us help you get the most out of Versaterm DNA by seeing the latest features in v1.1.30 including: in-app calculations of required dilutions and amplification amounts (with manual overwriting options), saving standard curve information during quant result import to display standard curves, slopes, y-intercepts and r2 values on reports without any user inputs, and more!	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Forensic Science***

1:30 PM-3:00 PM	Drone Operations Certification (6-part series)	1B.11
Location:	Sussex	
Speaker:	Mike Traylor, Alex Armstrong & Eric Alinaya	
Description:	This 6-part certification course will cover several topics related to Drone Operations, including Versaterm DroneSense Remote, Pilot App, OpsHub, and more. More details to come.	
Audience Focus: All Agencies	Category: ***Certification Training***	Stream: ***Drone Programs***

3:00 PM-3:30 PM	Break

3:30 PM-5:00 PM	vCAD Tips and Tricks: Boost Your Skills and Efficiency	1C.01
Location:	Imperial Ballroom C	
Speaker:	Andrew Casmer, Anastassia Oudatchina	
Description:	Whether you're new to Versaterm CAD or a seasoned user looking to sharpen your skills, this workshop offers practical tips, expert guidance, and hidden features to help you make the most of the system. From mastering the basics to exploring advanced capabilities, you'll leave with valuable insights to enhance your workflow and confidence using Versaterm CAD.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Dispatch***

3:30 PM-5:00 PM	Best Practices for Maintaining Your NCIC/NIBRS Article Table	1C.02
Location:	Imperial Ballroom D	
Speaker:	John Somerville, PJ Durrell	
Description:	This session explores essential best practices for updating and managing your NCIC Article_Type Table, ensuring accuracy and consistency across your systems. Topics include: How updates impact Property Reports, regardless of vProperty Management use Effects on Integrated NCIC functionality Key coding rules to follow The influence of updates on Integrated NCIC for CAD/RMS and Multi-Jurisdictional environments	
Audience Focus: US Agencies	Category: ***Classroom Training***	Stream: ***Records Management***

3:30 PM-5:00 PM	Fire & EMS Roundtable: Addressing Operational Challenges in vCAD & Mobile	1C.03
Location:	Murano	
Speaker:	Dan Boucher, Kim Vachon	
Description:	This focused roundtable session offers fire and EMS agency representatives a collaborative space to discuss current challenges, share experiences, and explore solutions within the vCAD and mobile environment. The conversation will center on how agencies are adapting to meet evolving community demands. Attendees are encouraged to bring a list of topics or specific issues to discuss with peers and contribute to a meaningful, solutions-driven dialogue.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Dispatch***

3:30 PM-5:00 PM	Community Engagement Using Versaterm CallTriage for Non-Emergency Requests	1C.04
Location:	Venezia	
Speaker:	Scott Teerlink, Michael Camp	
Description:	In this session we will demonstrate Versaterm CallTriage solution, highlighting client use cases and the available features; This solution can greatly reduce the number of non-emergency calls the ECC/PSAP has to actually answer. We will also review a typical project implementation and what that entails and looks like.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Community Engagement***

3:30 PM-5:00 PM	How to Maximize the Organizational Impact of Versaterm Mindbase	1C.05
Location:	Riviera	
Speaker:	Mike Hopkins, Corey Roberts, Reuben Ramirez	
Description:	Discover how Versaterm Mindbase can create lasting organizational change beyond individual wellness. earn to create system-wide wellness cultures, align initiatives with agency missions and implement changes that improve retention, performance and overall organizational health.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Health & Wellness***

3:30 PM-5:00 PM	MCA: Bring Your Own Topics - Bring Your Own Device	1C.06
Location:	Milano	
Speaker:	Frailan Young, Derek Smith	
Description:	Tell us what you want to do with the MCA, and our Partner Success team will guide you every step of the way. This session will focus on existing MRE functionality available right now to help you meet your operational needs. This MCA/MRE session is for users who have their own device and will be connected into their own environment, as well as those who wish to attend in a 'hands off' capacity. No workstations are provided during this session.	
Audience Focus: All Agencies	Category: ***BYOD Training***	Stream: ***Mobile***

3:30 PM-5:00 PM	Crime Scene & Accident Investigations Using Drones	1C.07
Location:	Audubon	
Speaker:	Charles Herrin, David Spraggs	
Description:	Learn best practices for deploying drones to collect and preserve evidence at crime scenes and accident investigations. This session covers aerial imagery techniques, building accurate photo mosaics, and creating courtroom-ready 3D photogrammetry reconstructions. Gain practical tips to improve the quality, accuracy, and defensibility of your drone-derived evidence.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Drone Programs***

3:30 PM-5:00 PM	Versaterm Visual Labs DEMS: Digital Evidence Management System	1C.08
Location:	Provence	
Speaker:	Bill Burleson, Amber Allen	
Description:	This session will cover topics related to Versaterm Visual Labs Digital Evidence Management System. More details to come.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Field Response & Reporting***

3:30 PM-5:00 PM	BlueTeam: Streamlining Your Use-of-Force Data Entry	1C.09
Location:	Fontainbleau	
Speaker:	Steve Gatterman	
Description:	This session demonstrates how Versaterm BlueTeam simplifies and standardizes use of force data entry while reducing paperwork for field officers and supervisors. Learn how the system efficiently captures critical incident details, automates documentation workflows, and generates comprehensive reports that support accountability and policy compliance. Discover how to transform time-consuming use of force documentation into a streamlined process that improves data quality while freeing up your team to focus on community safety.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Investigations & Analysis***

3:30 PM-5:00 PM	Configuring CIMS to Streamline Reagent QA/QC Records in LIMS-plus	1C.10
Location:	Vienna	
Speaker:	Brittany Wulle,	
Description:	Live demonstrations on how to set up your CIMS to support QA/QC Procedures, best practices for template management, storage of standards or reference materials and how to data share between CIMS and LIMS using SQL queries.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Forensic Science***

3:30 PM-5:00 PM	Drone Operations Certification (6-part series)	1C.11
Location:	Sussex	
Speaker:	Mike Traylor, Alex Armstrong & Eric Alinaya	
Description:	This 6-part certification course will cover several topics related to Drone Operations, including Versaterm DroneSense Remote, Pilot App, OpsHub, and more. More details to come.	
Audience Focus: All Agencies	Category: ***Certification Training***	Stream: ***Drone Programs***

5:00 PM-5:30 PM	Free Time

5:30 PM-8:30 PM	Technology & Services Showcase
Location:	Imperial Ballroom AB
Description:	Dress code: Business Casual/Smart Casual Join us as we explore what our many exhibitors and sponsors have to offer! Hot & cold food stations, as well as refreshments, will be provided.

8:30 PM-11:00 PM	Evening Social
Location:	Grand Ballroom ABD
Description:	Dress code: Business Casual/Smart Casual Join us as we embrace the spirit of Salt Lake City after the Technology & Services Showcase.

Wednesday, November 5

7:30 AM-8:30 AM	Breakfast
Location:	Grand Ballroom C

7:30 AM-4:00 PM	Registration/Delegate Services Desk Open
Location:	Grand Ballroom Marble Desk

8:30 AM-10:30 AM	Daily Announcements & Plenary Presentations
Location:	Grand Ballroom

10:30 AM-11:00 AM	Break & Move to Session Rooms

11:00 AM-12:00 PM	Law Enforcement Training Excellence: Onboarding, Advancement, and Ongoing Development	2A.01
Location:	Imperial Ballroom C	
Speaker:	Phil Larsen, Frailan Young	
Description:	This course equips law enforcement leaders, training coordinators, and supervisors with the tools, strategies, and best practices to design, implement, and sustain effective training programs. Covering the full career cycle—from onboarding new hires to preparing recently promoted personnel and providing ongoing professional development—the course emphasizes structured, adaptable training that strengthens operational excellence and enhances proficiency with the tools officers use every day.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***General Interest***

11:00 AM-12:00 PM	vCAD for Fire & EMS: Purpose-Built Functionality and Enhancements	2A.02
Location:	Imperial Ballroom D	
Speaker:	Andrew Casmer, Lana Richards	
Description:	In this Fire and EMS-focused session, Versaterm will demonstrate key CAD functionalities specifically designed to support fire and EMS operations. Highlights include recent updates to fire recommendation screens, call triage, and other tailored features that enhance response efficiency and situational awareness. Join us to see how these tools can better support your teams in the field.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Dispatch***

11:00 AM-12:00 PM	Unlocking Auto-Transcription: How It Works and Why It Matters	2A.03
Location:	Murano	
Speaker:	Kim Vachon, Mark Marino	
Description:	Explore auto-transcription. We'll discuss what this is, the advantages and challenges of implementing auto-transcription, as well as the reasons agencies choose to adopt or avoid it. Gain insights into real-world applications and discover whether this feature is the right fit for your needs.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Records Management***

11:00 AM-12:00 PM	Staying Engaged with Versaterm CallTriage & CommunityReport: New Product Features, Roadmap and Feedback	2A.04
Location:	Venezia	
Speaker:	Rochelle Danielson	
Description:	This class will provide an overview of new product features for Versaterm CallTriage and CommunityReport as well as provide time for feedback. More details to come.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Community Engagement***

11:00 AM-12:00 PM	How Professional Standards Solutions Support Health & Wellness Initiatives	2A.05
Location:	Riviera	
Speaker:	Tim Gately, Brad Jensen, Michael Shaw	
Description:	This informational session will review Versaterm IAPro's use as a Health and Wellness case management solution. There will be a use case example based on an agency's successful program using Versaterm EIPro to identify people in need.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Health & Wellness***

11:00 AM-12:00 PM	Versaterm DroneSense: What Is It, What's New, and What's Next (R)	2A.06
Location:	Milano	
Speaker:	Ryan Bracken	
Description:	In this session, we'll show how DroneSense helps agencies manage and scale their drone programs, highlight the newest features, preview upcoming capabilities, and share our long-term vision for the platform. You'll also have the opportunity to give feedback that directly shapes our roadmap and future innovations.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Drone Programs***

11:00 AM-12:00 PM	*2-hour class* MDT: Mastering the Essentials - Part 1	2A.07
Location:	Audubon	
Speaker:	John Somerville, Mark Cryder	
Description:	An MDT Designer course where users hone their skills from beginner to builder. Both Fire and Police MDTs will be used during training and demonstrations. The first hour begins with a strong foundational review of the critical skills necessary to add, modify and deploy your agency's MDT. In the second hour, foundational topics are expanded to best meet the needs of the attendees as time allows. This may include specific desired configurations, a deeper dive into the MDT Map Controller and more. This session will have 20 available workstations provided by Versaterm. Additional seating will be available for 'hands-off' attendees, or attendees who wish to attend with their own device and connect into their own network. Please note, no class time can be dedicated to assisting attendees troubleshoot connectivity issues on their own devices.	
Audience Focus: All Agencies	Category: ***Hands-On Training***	Stream: ***Mobile***

11:00 AM-12:00 PM	Versaterm BlueTeam for Field Investigatiors	2A.08
Location:	Provence	
Speaker:	Steve Gatterman	
Description:	This session covers administrative configurations in Versaterm BlueTeam that enhance oversight, advanced tracking features that identify patterns and documentation methods that ensure investigative integrity. Presenters will share strategies for both daily users and system administrators.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Investigations & Analysis***

11:00 AM-12:00 PM	Ditch Your Filing Cabinets by Digitizing Your Legacy Records with Versaterm Document Conversion	2A.09
Location:	Fontainbleau	
Speaker:	Will Vickery	
Description:	Converting your hardcopy records to a digital format presents an opportunity for managing files more efficiently. If you are considering a project, careful planning is a must to ensure its success. Implementing best practices helps the digitization process efficiency and accuracy. Join us to learn why professional document conversion services are important for public safety organizations.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***General Interest***

11:00 AM-12:00 PM	The Chemistry Corner	2A.10
Location:	Vienna	
Speaker:	Brittany Wulle	
Description:	Discover ways to improve workflow efficiency in the disciplines of Toxicology, Blood Alcohol and Seized Drug Analysis by utilizing some hidden gem features of Versaterm LIMS. Highlights include the use of worklists / batches, instrument data sharing, and batch case documentation.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Forensic Science***

11:00 AM-12:00 PM	Drone Operations Certification (6-part series)	2A.11
Location:	Sussex	
Speaker:	Mike Traylor, Alex Armstrong & Eric Alinaya	
Description:	This 6-part certification course will cover several topics related to Drone Operations, including Versaterm DroneSense Remote, Pilot App, OpsHub, and more. More details to come.	
Audience Focus: All Agencies	Category: ***Certification Training***	Stream: ***Drone Programs***

12:00 PM-1:30 PM	Lunch
Location:	Grand Ballroom C

1:30 PM-2:30 PM	Map Configuration & GIS Workshop: Tips, Tools and Transitions	2B.01
Location:	Imperial Ballroom C	
Speaker:	Chris Perry, Dan Boucher	
Description:	This interactive workshop is designed to equip GIS professionals with the latest updates, best practices, and practical guidance for optimizing map configuration workflows. Covering both foundational and advanced topics, the session will provide a curated set of tips and tricks, explore new features, and open the floor for discussion around common challenges and solutions. Topics currently planned include: Transitioning from ArcMap to ArcGIS Pro: What you need to know Deprecating Locators: Impact and timeline Secure Feature Services Hosted GeoLocation features and use cases Dynamic Layer capabilities Muni value for prefill CAD 8.0 map-related items As the workshop approaches, additional features and topics may be included to reflect the latest updates and participant interests. Join us for a deep dive into smart GIS practices and stay current with evolving tools and standards.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Dispatch***

1:30 PM-2:30 PM	US & CDN vRMS and MRE Wordforms	2B.02
Location:	Imperial Ballroom D	
Speaker:	Scott Patrick, Derek Smith	
Description:	Agencies have unique needs with the completion of a report including finalizing required documentation that is outside of the Versaterm products. This workshop will discuss and demonstrate how agencies can use Microsoft Word to create custom documents prefilled with Versaterm RMS/MRE data which can then be attached to an occurrence.	
Audience Focus: US Agencies	Category: ***Classroom Training***	Stream: ***Records Management***

1:30 PM-2:30 PM	Versaterm IAPro 9: New UI	2B.03
Location:	Murano	
Speaker:	Dawn Sprayberry, Tim Gately, Steve Gatterman	
Description:	An in-depth look at the latest Versaterm IAPro features designed to enhance accountability and performance.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Investigations & Analysis***

1:30 PM-2:30 PM	Supervisor Review - Versaterm BlueTeam CommunityConnect Integration	2B.04
Location:	Venezia	
Speaker:	Rochelle Danielson	
Description:	Explore the new integration between frontline supervisor software and community feedback systems that enhances operational efficiency and elevates personnel performance. Learn how field supervisors gain critical insights connecting individual team actions to organizational success metrics.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Community Engagement***

1:30 PM-2:30 PM	Mastering Versaterm Mindbase Setup and Key Operational Strategies	2B.05
Location:	Riviera	
Speaker:	Mike Hopkins, Corey Roberts	
Description:	Gain advanced insights into the setup and administration of Versaterm Mindbase, focusing on optimizing its features to strengthen your team's resilience. Explore best practices for configuring the platform, generating insightful reports and integrating the solution into your organization's daily workflows.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Health & Wellness***

1:30 PM-2:30 PM	FAA BVLOS Regulations & Part 108: The Future of Public Safety Drone Operations	2B.06
Location:	Milano	
Speaker:	Brandon (BK) Karr	
Description:	Recent changes to the FAA's BVLOS waiver process and new procedures discussed in the FAA's Part 108 Notice of Proposed Rulemaking (NPRM) mark a pivotal moment for public safety agencies. This session unpacks the latest regulatory shifts, explores their practical implications for drone operations, and previews how future rules may reshape program planning and risk management. We'll also highlight how Versaterm DroneSense supports agencies in navigating waivers today and positions them for safe, compliant BVLOS operations under forthcoming Part 108 regulations.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Drone Programs***

1:30 PM-2:30 PM	MDT: Mastering the Essentials - Part 2	2B.07
Location:	Audubon	
Speaker:	John Somerville, Mark Cryder	
Description:	An MDT Designer course where users hone their skills from beginner to builder. Both Fire and Police MDTs will be used during training and demonstrations. The first hour begins with a strong foundational review of the critical skills necessary to add, modify and deploy your agency's MDT. In the second hour, foundational topics are expanded to best meet the needs of the attendees as time allows. This may include specific desired configurations, a deeper dive into the MDT Map Controller and more. This session will have 20 available workstations provided by Versaterm. Additional seating will be available for 'hands-off' attendees, or attendees who wish to attend with their own device and connect into their own network. Please note, no class time can be dedicated to assisting attendees troubleshoot connectivity issues on their own devices.	
Audience Focus: All Agencies	Category: ***Hands-On Training***	Stream: ***Mobile***

1:30 PM-2:30 PM	Versaterm's Adashi C&C Incident-Based Curriculum	2B.08
Location:	Provence	
Speaker:	Alex Menkes	
Description:	This class will cover topics related to Versaterm's Adashi C&C Incident-Based solutions. More details to come.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Investigations & Analysis***

1:30 PM-2:30 PM	Versaterm LIMS-plus v3 Breakout	2B.09
Location:	Fontainbleau	
Speaker:	Taylor Schooling	
Description:	In this interactive open space session, you're invited to bring your topics, questions, and challenges to discuss with our Forensic Implementation Team and fellow Versaterm LIMS-plus v3 users.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Forensic Science***

1:30 PM-2:30 PM	Versaterm LIMS-plus v5 Breakout	2B.10
Location:	Vienna	
Speaker:	Kori O'Brien & Brittany Wulle	
Description:	In this interactive open space session, you're invited to bring your topics, questions, and challenges to discuss with our Forensic Implementation Team and fellow Versaterm LIMS-plus v5 users.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Forensic Science***

1:30 PM-2:30 PM	Drone Operations Certification (6-part series)	2B.11
Location:	Sussex	
Speaker:	Mike Traylor, Alex Armstrong & Eric Alinaya	
Description:	This 6-part certification course will cover several topics related to Drone Operations, including Versaterm DroneSense Remote, Pilot App, OpsHub, and more. More details to come.	
Audience Focus: All Agencies	Category: ***Certification Training***	Stream: ***Drone Programs***

2:30 PM-3:00 PM	Break

3:00 PM-4:00 PM	vCAD Tips and Tricks: Boost Your Skills and Efficiency (R)	2C.01
Location:	Imperial Ballroom C	
Speaker:	Andrew Casmer, Anastassia Oudatchina	
Description:	Whether you're new to Versaterm CAD or a seasoned user looking to sharpen your skills, this workshop offers practical tips, expert guidance, and hidden features to help you make the most of the system. From mastering the basics to exploring advanced capabilities, you'll leave with valuable insights to enhance your workflow and confidence using Versaterm CAD.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Dispatch***

3:00 PM-4:00 PM	NG9-1-1 Rollout: Current Status, Customer Impact and What's Next	2C.02
Location:	Imperial Ballroom D	
Speaker:	Caral Maras, Roy Massie, Sue Langois	
Description:	The NG911 transformation is well underway across North America. This session provides a clear overview of the rollout's progress in both Canada and the United States, as well as its implications for emergency communication centers. In the first part, we will explore the Canadian experience, highlighting lessons learned, milestones achieved, and next steps for full NG911 interoperability. The second segment focuses on U.S. progress, emerging federal guidelines, and the growing influence of national standards. We will also discuss CAD integration showing how NG911 data, primarily through EIDO, will provide additional enhanced incident data. Join us to see how public safety operations are evolving, and how you can prepare your teams for the next generation of CAD-integrated emergency response.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Dispatch***

3:00 PM-4:00 PM	Maximizing Property System Enhancements & Automated Disposal in US vRMS	2C.03
Location:	Murano	
Speaker:	Scott Patrick, Scott Teerlink	
Description:	This workshop will provide an overview of recent enhancements to the Property System in US vRMS and explore how these updates can streamline your agency's property management. We will review available options and configurations for automated property disposal, outlining key considerations to ensure compliance and efficiency. Attendees will leave with a clear understanding of how to configure and optimize automated disposal processes to best meet their agency's needs.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Records Management***

3:00 PM-4:00 PM	Versaterm CommunityConnect: VINE | Versaterm Overview	2C.04
Location:	Venezia	
Speaker:	Rochelle Danielson, Brad Jensen	
Description:	Discover how this partnership expands your agency's victim services capacity, provides specialized support resources and delivers operational efficiencies while maintaining your department's mission focus.	
Audience Focus: US Agencies	Category: ***Classroom Training***	Stream: ***Community Engagement***

3:00 PM-4:00 PM	Panel Discussion: Insights and Experiences from Wellness Leaders	2C.05
Location:	Riviera	
Speaker:	Mike Hopkins Corey Roberts, Reuben Ramirez	
Description:	Experienced wellness program leaders share candid insights about program development, implementation challenges and measurable outcomes. Discover practical approaches to building leadership support while engaging employees and sustaining long-term wellness initiatives in demanding work environments.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Health & Wellness***

3:00 PM-4:00 PM	MDT: Bring Your Own Topics - Bring Your Own Device	2C.06
Location:	Milano	
Speaker:	John Somerville, Mark Cryder	
Description:	Tell us what you want to do with the MDT Designer application, and our Partner Success team will guide you every step of the way. This session will focus on existing MDT functionality available right now to help you meet your operational needs. This MDT Designer session is for users who have their own device and will be connected into their own environment, as well as those who wish to attend in a 'hands off' capacity. No workstations are provided during this session.	
Audience Focus: All Agencies	Category: ***BYOD Training***	Stream: ***Mobile***

3:00 PM-4:00 PM	vRMS: Build Confidence and Master the Fundamentals	2C.07
Location:	Audubon	
Speaker:	David Kimbers, Lucie Tremblay	
Description:	This hands-on workshop is designed to elevate your understanding and proficiency in the US RMS. Whether you're new and need to learn the essentials or an experienced user aiming to sharpen your skills, this session offers practical guidance, interactive learning, and real-world tips to help you succeed. Walk away with greater confidence and the tools you need to use RMS more effectively in your day-to-day work.	
Audience Focus: US Agencies	Category: ***Hands On Training***	Stream: ***Records Management***

3:00 PM-4:00 PM	Crime Scene & Accident Investigations Using Drones (R)	2C.08
Location:	Provence	
Speaker:	Charles Herrin, David Spraggs	
Description:	Learn best practices for deploying drones to collect and preserve evidence at crime scenes and accident investigations. This session covers aerial imagery techniques, building accurate photo mosaics, and creating courtroom-ready 3D photogrammetry reconstructions. Gain practical tips to improve the quality, accuracy, and defensibility of your drone-derived evidence.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Drone Programs***

3:00 PM-4:00 PM	Cloud Clarity: Demystifying Your vCAD/vRMS Migration	2C.09
Location:	Fontainbleau	
Speaker:	Sandeep Mendon, Paul Gauthier, Lana Richards	
Description:	Thinking about moving your on-premise vCAD or vRMS system to the cloud? This workshop provides a detailed, step-by-step walkthrough of the cloud migration process. Led by an experienced Versaterm expert, this session will demystify the process, outline key stages, and help you understand what to expect from planning through post-migration support. We'll cover topics such as network preparation, data migration, testing phases, and cutover considerations. Whether you're actively planning a migration or just exploring the idea, this session will help you make informed decisions and better prepare your agency for a smooth transition.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***General Interest***

3:00 PM-4:00 PM	Deep Dive into the Services Offered and Covered under Standard Maintenance	2C.10
Location:	Vienna	
Speaker:	Kori O'Brien	
Description:	Join us for a fun, interactive game show-style session that tests your knowledge of what is - and isn't - covered under Standard Maintenance. Learn about additional options including Bulk Support Hours and Crystal Report classes, to supplement your standard maintenance agreements.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Forensic Science***

3:00 PM-4:00 PM	Drone Operations Certification (6-part series)	2C.11
Location:	Sussex	
Speaker:	Mike Traylor, Alex Armstrong & Eric Alinaya	
Description:	This 6-part certification course will cover several topics related to Drone Operations, including Versaterm DroneSense Remote, Pilot App, OpsHub, and more. More details to come.	
Audience Focus: All Agencies	Category: ***Certification Training***	Stream: ***Drone Programs***

4:00 PM-8:30 PM	Free Time

8:30 PM-11:00 PM	Evening Social
Location:	The Green Pig Pub
Description:	Dress code: Business Casual/Smart Casual After dinner, join us for a night of networking at the Green Pig Pub. Doors open at 8:30pm and last call will be at 10:30pm.

Thursday, November 6

7:30 AM-8:30 AM	Breakfast
Location:	Grand Ballroom C

7:30 AM-12:00 PM	Registration/Delegate Services Desk Open
Location:	Grand Ballroom Marble Desk

8:30 AM-9:15 AM	Daily Announcements & Plenary Presentations
Location:	Grand Ballroom ABD

9:15 AM-9:30 AM	Move to Session Rooms

9:30 AM-10:30 AM	Strategies for Building a Data Literate Organization	3A.01
Location:	Imperial Ballroom C	
Speaker:	Phil Larsen, David Kimbers	
Description:	Law enforcement leaders are relying on data analysis more than ever—but conflicting results and interpretations can undermine trust in the quality of the data. This course aims to equip agencies with the skills to build a more data literate organization. We will examine strategies to assist agencies with framing questions appropriately, communicating the findings clearly, and managing differing interpretations and/or responses within their organizations.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Records Management***

9:30 AM-10:30 AM	What's New and What's Coming for MDT/vMobile: Latest Enhancements and a Look Ahead	3A.02
Location:	Imperial Ballroom D	
Speaker:	David Gunther, Brendan Dodd	
Description:	Explore the most recent advancements in MDT and vMobile. During this informative session we'll highlight new features and functionality improvements designed to enhance your agencies user experience with our mobile products. Stay up to date and learn how to make the most of the latest MDT/vMobile capabilities. This session will also provide a review of the planned MDT and vMobile updates and enhancements coming in the next year and beyond. We'll cover key improvements, new features, and anticipated changes designed to enhance functionality and user experience. Gain insights into how these updates may impact your workflow and provide feedback to help shape the future of our mobile products.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Mobile***

9:30 AM-10:30 AM	Crime Scene & Accident Investigations Using Drones (R)	3A.03
Location:	Murano	
Speaker:	Charles Herrin, David Spraggs	
Description:	Learn best practices for deploying drones to collect and preserve evidence at crime scenes and accident investigations. This session covers aerial imagery techniques, building accurate photo mosaics, and creating courtroom-ready 3D photogrammetry reconstructions. Gain practical tips to improve the quality, accuracy, and defensibility of your drone-derived evidence.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Drone Programs***

9:30 AM-10:30 AM	A Helping Hand: Community Engagement Porfolio Overview	3A.04
Location:	Venezia	
Speaker:	Brad Jensen, Michael Shaw	
Description:	This class will provide an overview of the Community Engagement Portfolio. More details to come.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Community Engagement***

9:30 AM-10:30 AM	Early Identification Made Easy: Monitoring Wellness Trends with Versaterm EIPro	3A.05
Location:	Riviera	
Speaker:	Tim Gately, Dawn Sprayberry	
Description:	This session highlights simple and effective ways to monitor wellness trends and identify potential issues early using Versaterm EIPro. Learn how proactive monitoring can support timely intervention and promote overall well-being within your organization. Discover how leveraging data and insights helps create a healthier, more resilient workforce.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Health & Wellness***

9:30 AM-10:30 AM	Hands On - Advanced vCAD Configurations: Unlocking Powerful Features	3A.06
Location:	Audubon	
Speaker:	Anastassia Oudatchina, Dylan Tansey, Chirs Perry, Dan Boucher	
Description:	Join us for an interactive deep dive into advanced Versaterm CAD configurations designed to enhance functionality and efficiency. This session will cover key features such as hyperlinks in itineraries, custom fields, triage protocols, custom paging formats, macros, and more. Learn how to optimize your Versaterm CAD system with these powerful tools, streamline workflows, and improve overall performance.	
Audience Focus: All Agencies	Category: ***Hands-On Training***	Stream: ***Dispatch***

9:30 AM-10:30 AM	Ditch Your Filing Cabinets by Digitizing Your Legacy Records with Versaterm Document Conversion	3A.07
Location:	Provence	
Speaker:	Will Vickery	
Description:	Converting your hardcopy records to a digital format presents an opportunity for managing files more efficiently. If you are considering a project, careful planning is a must to ensure its success. Implementing best practices helps the digitization process efficiency and accuracy. Join us to learn why professional document conversion services are important for public safety organizations.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***General Interest***

9:30 AM-10:30 AM	Community Engagement using Versaterm CallTriage for Non-Emergency Requests	3A.08
Location:	Fountainbleu	
Speaker:	Scott Teerlink, Michael Camp	
Description:	This class will cover how to use Versaterm CallTriage for Non-Emergency Requests. More details to come.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Community Engagement***

9:30 AM-10:30 AM	Versaterm Forensics: APIs and Custom Projects	3A.09
Location:	Vienna	
Speaker:	Taylor Schooling	
Description:	This class will cover topics related to APIs and custom projects for Versaterm Forensics.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Forensic Science***

10:30 AM-11:00 AM	Break

11:00 AM-12:00 PM	vCAD User Feedback Forum: Collaborative Discussion & Insight Exchange	3B.01
Location:	Imperial Ballroom C	
Speaker:	JP Martinez, Brodie Taillefer	
Description:	This interactive session is designed for Versaterm CAD users and features a facilitated small group discussion to encourage open dialogue, idea sharing, and collaboration. It provides a valuable opportunity for Versaterm staff to hear directly from users—gaining a deeper understanding of real-world challenges and gathering feedback on potential solution elements. Your input will help shape future enhancements and ensure Versaterm CAD continues to meet your evolving needs.	
Audience Focus: All Agencies	Category: ***Feedback Session***	Stream: ***Dispatch***

11:00 AM-12:00 PM	US vRMS Feedback Forum: Collaborative Discussion & Partner Insights	3B.02
Location:	Imperial Ballroom D	
Speaker:	Kevin Long, Alex Ashworth	
Description:	This interactive session is designed specifically for US RMS users and features a facilitated small group discussion format to encourage open dialogue and collaboration. Participants will have the opportunity to share challenges, ideas, and feedback directly with Versaterm staff, helping to shape future solutions. This is a valuable space for agencies to be heard, connect with peers, and contribute to the continued evolution of the RMS platform.	
Audience Focus: US Agencies	Category: ***Feedback Session***	Stream: ***Records Management***

11:00 AM-12:00 PM	CDN vRMS User Feedback Forum: Collaborative Discussion & Insight Exchange	3B.03
Location:	Murano	
Speaker:	Huy Ho, Lucie Tremblay	
Description:	This interactive session is designed for CDN RMS users and features a facilitated small group discussion to encourage open dialogue, idea sharing, and collaboration. It provides a valuable opportunity for Versaterm staff to hear directly from users—gaining a deeper understanding of real-world challenges and gathering feedback on potential solution elements. Your input will help shape future enhancements and ensure the CDN RMS continues to meet your evolving needs.	
Audience Focus: Canadian Agencies	Category: ***Feedback Session***	Stream: ***Records Management***

11:00 AM-12:00 PM	Versaterm CommunityConnect's Surveys as Force Multipliers in Community Policing	3B.04
Location:	Venezia	
Speaker:	Velanie Antenorcruz, Jack Ingram	
Description:	Build effective community surveys, understand how different departmental units can operationalize feedback data for their specific missions, and examine successful agency implementations that enhanced public safety outcomes.	
Audience Focus: US Agencies	Category: ***Classroom Training***	Stream: ***Community Engagement***

11:00 AM-12:00 PM	Health & Wellness Case Management: Best Practices for Supporting Your Team	3B.05
Location:	Riviera	
Speaker:	Mike Hopkins, Corey Roberts	
Description:	Explore case management strategies to support the health and wellness of your team. Learn best practices for identifying needs, coordinating resources and providing timely support that promotes resilience and recovery. This session offers practical guidance on managing wellness cases to foster a healthier, more supported workforce, including tools and techniques to enhance your team's well-being and create a culture of proactive care.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Health & Wellness***

11:00 AM-12:00 PM	Mastering Browse-Based Reports: Build, Save and Optimize Your Process in vRMS	3B.06
Location:	Audubon	
Speaker:	Tim Doubt, Jacob Jackson (SLCPD)	
Description:	This class will help you master browser-based reports in vRMS. More details to come.	
Audience Focus: All Agencies	Category: ***Hands-On Training***	Stream: ***Records Management***

11:00 AM-12:00 PM	Versaterm Visual Labs DEMS: Digital Evidence Management System (R)	3B.07
Location:	Provence	
Speaker:	Bill Burleson, Amber Allen	
Description:	This session will cover topics related to Versaterm Visual Labs Digital Evidence Management System. More details to come.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Field Response & Reporting***

11:00 AM-12:00 PM	Early Identification Made Easy: Monitoring Wellness Trends with Versaterm EIPro (R)	3B.08
Location:	Fountainbleu	
Speaker:	Tim Gately, Dawn Sprayberry	
Description:	This session highlights simple and effective ways to monitor wellness trends and identify potential issues early using Versaterm EIPro. Learn how proactive monitoring can support timely intervention and promote overall well-being within your organization. Discover how leveraging data and insights helps create a healthier, more resilient workforce.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Investigations & Analysis***

11:00 AM-12:00 PM	Versaterm CaseWorX for Schools: Identify and Manage Threats Before the Incident (R)	3B.09
Location:	Sussex	
Speaker:	Amanda Lewis	
Description:	Learn how to enhance your school safety program by streamlining data collection and assessment for early threat identification and student well-being. Discover how Versaterm CaseWorX's case management system, combined with an integrated federated search portal, can pull critical information from various external data sources, supporting your team's processes and ensuring a safer school environment.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Courts & Justice***

11:00 AM-12:00 PM	Versaterm Forensics: Moving to the Cloud	3B.10
Location:	Vienna	
Speaker:	Kori O'Brien, Brittany Wulle, Taylor Schooling	
Description:	This session focuses on how to best prepare the LIMS Administrator and Crystal Report writers for moving to the Versaterm Forensics Cloud environment. Our team will discuss differences in SSMS and Crystal Reports connection, necessary programs for running in the Cloud, and how to best troubleshoot issues to support your lab in a hosted environment.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Forensic Science***

12:00 PM-1:30 PM	Lunch
Location:	Grand Ballroom C

1:30 PM-2:30 PM	vCAD Roadmap: A Look Ahead with the Versaterm Product Team	3C.01
Location:	Imperial Ballroom C	
Speaker:	JP Martinez, Brodie Taillefer	
Description:	This workshop offers a unique opportunity to hear directly from the Versaterm product team as they present the upcoming feature roadmap for Versaterm CAD. Gain insight into planned enhancements, future development priorities, and the direction of the platform. Attendees will also have the chance to ask questions and provide input, helping to align product evolution with real-world agency needs.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Dispatch***

1:30 PM-2:30 PM	NIBRS - Preparing for the New FBI Specs & Reconciling Crime Stats	3C.02
Location:	Imperial D	
Speaker:	Alex Ashworth, Mark Marino	
Description:	With the upcoming release of updated FBI crime reporting specifications, agencies need to ensure their crime statistics align with state submissions and are ready for internal reporting. This session will guide you through how to extract, compare, and reconcile crime data using your current tools—helping you confidently report accurate stats to your command staff and maintain compliance with evolving federal requirements.	
Audience Focus: US Agencies	Category: ***Classroom Training***	Stream: ***Records Management***

1:30 PM-2:30 PM	MDT User Feedback Forum: Collaborative Discussion & Insight Exchange	3C.03
Location:	Murano	
Speaker:	David Gunther, Mark Cryder	
Description:	This interactive session is designed for Versaterm MDT users and features a facilitated small group discussion to encourage open dialogue, idea sharing, and collaboration. It provides a valuable opportunity for Versaterm staff to hear directly from users—gaining a deeper understanding of real-world challenges and gathering feedback on potential solution elements. Your input will help shape future enhancements and ensure Versaterm MDT continues to meet your evolving needs.	
Audience Focus: All Agencies	Category: ***Feedback Session***	Stream: ***Mobile***

1:30 PM-2:30 PM	Community Engagement Using Versaterm CommunityReport for Non-Emergency Requests	3C.04
Location:	Venezia	
Speaker:	Scott Teerlink, Michael Camp	
Description:	This class will cover how to use Versaterm CommunityReport for Non-Emergency Requests. More details to come.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Community Engagement***

1:30 PM-2:30 PM	VGI Refresher Workshop: Advanced Tips, Troubleshooting and Street Conversion	3C.05
Location:	Riviera	
Speaker:	Chris Perry, BrendaLee Kelly	
Description:	This workshop offers a comprehensive refresher on the cloud-based vGIS (VGI) tool. Designed for current users, the session will provide an overview of the VGI application, address frequently asked questions, and highlight common challenges—along with practical tips for avoiding them. Attendees will explore advanced configuration options and gain insights into interpreting and resolving error and warning codes generated by the tool. The workshop will also include a walkthrough of the Street Conversion Interface, reviewing its key features and supported processes. Whether you're looking to sharpen your VGI skills or troubleshoot persistent issues, this session will help you get the most out of the platform.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Dispatch***

1:30 PM-2:30 PM	Building a Drone as First Responder (DFR) Program (R)	3C.06
Location:	Milano	
Speaker:	Brandon (BK) Karr	
Description:	Launching a Drone as First Responder (DFR) program involves critical planning around regulations, operations, and program design. This session walks you through the key considerations, challenges, and requirements for getting started. Attendees will leave with a practical roadmap for building a sustainable and effective DFR program.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Drone Programs***

1:30 PM-2:30 PM	Versaterm Mindbase: How to Enable an Effective Peer Support Program	3C.07
Location:	Provence	
Speaker:	Mike Hopkins, Corey Roberts	
Description:	In today's environment, providing a way for first responders to reset in difficult moments and take steady, incremental steps toward positive change isn't just a want - it's a necessity. With Versaterm Mindbase, first responders are equipped with personalized learning content and mental health and fitness tracking through a single always-on application that is purpose-built in every way. Learn more about the newest member of the Versaterm family.	
Audience Focus: All Agencies	Category: ***Information Session***	Stream: ***Health & Wellness***

1:30 PM-2:30 PM	Versaterm BlueTeam for Field Investigators (R)	3C.08
Location:	Sussex	
Speaker:	Steve Gatterman	
Description:	This session covers administrative configurations in Versaterm BlueTeam that enhance oversight, advanced tracking features that identify patterns and documentation methods that ensure investigative integrity. Presenters will share strategies for both daily users and system administrators.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Investigations & Analysis***

1:30 PM-2:30 PM	OpsIntel for Patrol & OpsIntel for Criminal Intelligence (R)	3C.09
Location:	Provence	
Speaker:	Amber Allen, Bill Burleson	
Description:	This informational session covers Versaterm OpsIntel's essential tools like bulletins, shift briefings, activity reports and collaborative techniques to enhance daily operations. Learn to implement these functions effectively, ensuring your patrol team is informed, efficient and cohesive.	
Audience Focus: All Agencies	Category: ***Classroom Training***	Stream: ***Field Response & Reporting***

1:30 PM-2:30 PM	Versaterm Forensics AMA/BYOT (Ask Me Anything/Bring Your Own Topic)	3C.10
Location:	Vienna	
Speaker:	Kori O'Brien, Taylor Schooling & Brittany Wulle	
Description:	Ask your Implementation Specialist Anything!	
Audience Focus: All Agencies	Category: ***Feedback Session***	Stream: ***Forensic Science***

2:30 PM-2:40 PM	Move to Plenary Ballroom

2:40 PM-3:10 PM	Closing Ceremonies
Location:	Grand Ballroom

3:10 PM-4:00 PM	Free Time

4:00 PM-5:30 PM	Shuttle Service for Client Appreciation Night
Description:	Shuttles begin at 4:00pm to venue and will run in regular intervals until 5:30pm

4:30 PM-11:00 PM	Client Appreication Night
Location:	U of U Football Stadium
Description:	Dress code: Business Casual/Smart Casual Step into an evening of professional connections at the U of U Football Stadium. This networking night offers the perfect blend of elegant surroundings and meaningful conversations. Engage with fellow industry leaders and professionals against the stunning backdrop of Salt Lake City illuminated at night. This venue features both indoor and outdoor spaces. Bring some layers to stay comfortable throughout the night.

9:30 PM-11:30 PM	Return Shuttle Service for Client Appreciation Night
Description:	Return shuttles back to Grand America Hotel begin at 9:30pm and will run at regular intervals until Client Appreciation Night ends.